



LETTER TO THE COMMISSION

LTC No: 26-085

TO: Honorable Mayor and Members of the Fort Lauderdale City Commission
FROM: Rickelle Williams, City Manager *RW*
DATE: March 26, 2026
**SUBJECT: Fire Rescue Department and Information Technology Services
Department Launch Public Safety Accountability Platform**

The purpose of this Letter to the Commission (LTC) is to inform the City Commission of the launch of Tablet Command, a public safety accountability software platform for the Fire Rescue Department. This multiphase project is intended to provide real-time accountability and operational intelligence to incident commanders and field personnel.

On December 5, 2025, the Fire Rescue and Information Technology Services (ITS) Departments began a collaborative initiative to implement a City-hosted technology solution designed to improve firefighter safety, enhance incident management during large scale events, and strengthen operational awareness during emergency responses. Fire Rescue and ITS staff worked closely with both internal and regional stakeholders, including the Broward County Information and Technology Division, the City of Lauderhill Information Technology Division, and the Tablet Command vendor.

On March 4, 2026, the Tablet Command platform went live nearly two (2) months ahead of the projected implementation schedule. Through this coordinated effort, the hosting and operational infrastructure of the platform was successfully migrated into the City of Fort Lauderdale's technology environment. This transition significantly improved system reliability, data accessibility, and response speed while strengthening regional interoperability among participating agencies.

With this system now fully operational, Fort Lauderdale Fire Rescue has enhanced its ability to track personnel accountability, monitor incident resources in real time, and coordinate complex emergency responses both within the City and during regional mutual aid operations. This accomplishment demonstrates the City's continued commitment to leveraging technology to enhance firefighter safety, operational efficiency, and service delivery to the residents and visitors of Fort Lauderdale.

For additional information, please contact Fire Chief Stephen Gollan at sgollan@fortlauderdale.gov or (954) 828-6863.

c: Shari McCartney, City Attorney
David R. Soloman, City Clerk
Patrick Reilly, City Auditor
City Manager's Office
Department Directors