



CITY OF FORT LAUDERDALE

FISCAL YEAR 2027 BUSINESS PLAN

TRANSPORTATION AND MOBILITY DEPARTMENT

Approved By

Milos Majstorovic, MSCE, PE

Director

Date

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1. Organizational Chart

Transportation and Mobility Department

FY 2026 Adopted Budget Organizational Chart

Total FTEs - 89*

PARKING SERVICES - 69		TRANSP. & MOBILITY ADMIN SUPPORT - 6		TRANSPORTATION - 9	
Parking Services Manager	1	Director - Transportation and Mobility	1	Deputy Director - Transportation and Mobility	1
Assistant Parking Services Manager	1	Program Manager I	1	Division Manager	1
Administrative Assistant	2	Assistant to the Director	1	Administrative Supervisor	1
Construction Worker	2	Senior Administrative Assistant	2	Financial Administrator	1
Customer Service Representative	2	Senior Procurement Specialist	1	Planner III	2
Digital Evidence Specialist	1			Project Manager II	2
Facilities Worker II	7			Senior Administrative Assistant	1
Financial Administrator	1				
Grants and Special Projects Coordinator	1			MICROTRANSIT - 2	
Parking Enforcement Operations Supervisor	1			Division Manager	1
Parking Enforcement Shift Coordinator	3			Planner III	1
Parking Enforcement Specialist	21				
Parking Facility Maintenance Coordinator	3				
Parking Facility Maintenance Supervisor	1				
Parking Meter Technician	8				
Parking Meter Technician Trainee	1				
Security Guard	4				
Senior Accounting Clerk	4				
Senior Administrative Assistant	2				
Senior Financial Administrator	1				
Senior Parking Meter Technician	1				
Technical Support Analyst	1				
ARTS & SCIENCE DISTRICT GARAGE - 3					
Customer Service Representative	1				
Facilities Worker II	1				
Security Guard	1				

2. Department Overview

Transportation and Mobility Department Description

The Transportation and Mobility Department provides safe, equitable mobility options by strategically elevating transportation policy, planning, and implementation of projects within the City under one umbrella. The Department is focused on developing a transportation ecosystem that embodies all modes of transportation while addressing future transportation needs as the City continues to grow and develop. The Department consists of four (4) divisions: Administrative Support, Parking Services, Transportation, and Microtransit.

The Department has 89 Full Time Equivalents (FTE) and a budget of \$32,943,065.

Transportation and Mobility Administrative Support Division Description

The Transportation and Mobility Administration Division is responsible for leading and maintaining the day-to-day operations of the Department. The Division manages the administrative processes of the Department such as payroll, performance management, travel coordination, and other personnel and clerical duties. The Administrative Support Division also includes the Department's financial services team, which oversees the management of parking revenue and Department expenditures.

The Division has 6 FTE's and a budget of \$2,476,732.

Parking Services Division Description

The Parking Services Division manages, operates, and maintains approximately 10,067 parking spaces Citywide including four (4) garages and 36 surface parking lots. Parking Services is dedicated to increasing sustainable parking initiatives for the benefit of all facilities. The Division is currently implementing parking demand technologies to assist in reducing the environmental impact of drivers searching for available parking spaces and to improve the customer service experience.

The Parking Services Division also receives revenue from the parking garage located within the Arts and Science District. This parking facility, which is jointly owned by the Downtown Development Authority (DDA) and the Performing Arts Center Authority (PACA), has about 942 parking spaces and services the businesses and visitors along Himmarshee Steet.

The division has 72 FTE's and a budget of \$23,921,789. These figures include the Arts & Science District Garage which has three (3) FTE's and a budget of \$2,449,996.

Transportation Division Description

The Transportation Division is charged with implementing the City's Fast Forward Fort Lauderdale Vision of being a multimodal, connected community by 2035. The vision forecasts a future in which the single occupancy vehicle is not the only choice, and neighbors are able to walk, bike, and use transit to travel to their various destinations. The Division is responsible for traffic and multi-modal service analysis, transportation planning and programming, program development and implementation, coordination with agency partners on roadway projects, maintenance of traffic (MOT), traffic calming practices, vehicle for hire permits, and coordination with area partners to create a more sustainable community while improving traffic flow in the City. The Division is also responsible for the submittal of transportation projects to Broward County's Mobility Advancement Program (MAP) for surtax funding.

The Division has 9 FTE's and a budget of \$2,531,955.

Microtransit Division Description

The Microtransit Division enhances and supports the City's Fast Forward Fort Lauderdale Vision of being a multimodal, connected community by providing land and sea transit services. The Division works in conjunction with Broward County Transit (BCT) to increase access to destinations within the City for neighbors and visitors while maintaining efficient and effective service.

The Division is comprised of three (3) services: LauderGo! Community Shuttle, LauderGo! Water Trolley, and LauderGo! Micro Mover.

The LauderGo! Community Shuttle improves local mobility and connectivity between larger transit networks – such as the Broward County Transit System and Brightline High-Speed Rail. The Community Shuttle is comprised of five (5) routes: the Beach Link, Las Olas Link, Downtown Link, North West Community Link, and Neighborhood Link. The Community Shuttle is solely funded through Broward County's Mobility Advancement Program as a free, local service.

LauderGo! Micro Mover is an on demand microtransit service providing first and last mile connections to neighbors and visitors alike. The LauderGo! Micro mover works in tandem with the LauderGo! Water Trolley to provide additional transit options in the downtown area and also provides microtransit services along the barrier island, northwest neighborhoods, and Galt Ocean Mile. The LauderGo! Micro Mover is jointly funded through Broward County's Mobility Advancement Program, grant funding through the Florida Department of Transportation, and the Department's Parking Enterprise Fund. The LauderGo! Water Trolley is solely funded by the City's General fund.





The Division has 2 FTE's and a budget of \$4,012,589. These figures include the Transportation Surtax budget of \$1,786,000.

3. Performance Measures

Strategic Goal	Performance Measure	FY 2024 Actual	FY 2025 Actual	FY 2026 Projected	FY 2026 Target	FY 2027 Target
Goal 4: Facilitate an efficient, multimodal transportation network	Average percentage of Community Shuttle services completed	94%	93%	93%	≥90%	≥85%
	Average number of Community Shuttle complaints per month	1	2	2	≤2	≤2
	Number of riders on Community Shuttles per hour and per route	9.4	9.9	9.9	≥8.5	≥8.5
Guiding Principles: Customer Service and Innovation	Percent of credit card and Pay-by-Phone meter sales	99%	99%	99%	≥98%	≥98%
	Percent of citations paid	74%	75%	77%	≥75%	≥75%
	Average meter revenue per parking space	\$1,980.37	\$2,195.29	\$2,000.00	≥\$1,900.00	≥\$1,900.00

4. SWOT Matrix

The table below identifies the Department’s most significant strengths, weaknesses, opportunities, and threats (SWOT) that affect service delivery for the key interested parties.

HELPFUL		HARMFUL	
R a n k	 <p>Strengths (Internal Factors)</p>	R a n k	 <p>Weaknesses (Internal Factors)</p>
1	Dedicated staff who are subject matter experts in project management, transportation and transit planning, and parking management	1	Limited ability to obtain additional funding for new projects
2	Ability to continue implementing parking technology enhancements, including payment options and real-time parking impacts, which improve the customer service experience	2	Ability to procure new software or services for data collection and analysis to support the traffic calming program
3	Strong working relationships with partner agencies and other City departments		
R a n k	 <p>Opportunities (External Factors)</p>	R a n k	 <p>Threats (External Factors)</p>
1	Pursue Federal, State, and County funding opportunities	1	Competing interests and priorities
2	Implement new software and technology to improve the Department’s quality of service	2	Traffic congestion
3	Strengthen relationships with neighborhood associations with a district-based approach	3	Regulatory compliance and jurisdictional restrictions

4.1 SWOT Resolution Strategies (“What Keeps You Up At Night?”)

Competing Interests and Priorities

Local governments operate within a constrained fiscal environment. Each department, such as Police, Fire-Rescue, Public Works, and Transportation and Mobility - must advance essential services that protect public safety, maintain infrastructure, and improve mobility.

Transportation and Mobility Department focuses on multimodal and safety enhancements, traffic management, and long-term transportation vision. Many of these initiatives are improvement-driven rather than compliance-driven. As such, they must compete against urgent operational needs from Police, Fire, and Public Works. Furthermore, transportation projects often require local matching funds to unlock state or federal grants—creating both opportunity and additional competition for limited local dollars.

Competing interests, both externally and internally, influence funding priorities, project decisions, timelines, and deliverables. This challenge further inhibits the Department in advancing and implementing transportation and parking solutions for neighbors.

Action: Mitigate the risk

Although conflicting priorities are unavoidable, the Department is using set of tools to prioritize available resources, coordinate with other stakeholders and leverage available resources to advance common goals.

The City’s budget and Community Investment Plan (CIP) strategically prioritize resources, acknowledging that not all priorities can be funded in a single fiscal year and emphasizing alignment with long-range vision, performance measures, and grant leverage opportunities.

To assist in the prioritization process, the Department is utilizing Commission Priorities, directions received from the City Commission, and adopted planning documents such as Las Olas Mobility Vision Plan, Neighborhood Master Plans, Sidewalk Master Plan, which incorporate input from elected officials, internal and external stakeholders.

These documents help staff prioritize projects and develop feasible financial strategies to fund improvements. In this process, staff leverages the City’s budget development process, available grants, Broward County Surtax funding, federal and state appropriations, and assistance from other agencies.

Integration of mobility enhancements and traffic calming projects into Public Works projects such as resurfacing is one of the examples of advancing maximizing resources by delivering these improvements within a single coordinated construction effort.

The City’s departments share common goals including public safety, quality of life, and long-term resilience. While funding constraints naturally create competition among Police, Fire-Rescue, Public Works, and Transportation and Mobility, these dynamics can be managed through strategic alignment, data-driven prioritization, and collaborative planning.

Limited Ability to Obtain Additional Funding for New Projects

Funding opportunities for transportation projects through the General Fund budget process are very limited. This impacts the number of projects that can be completed within a given fiscal year. Due to the ability of financial resources, project timelines and deliverables are delayed or significantly impacted.

Action: Mitigate the risk

The Transportation and Mobility Department will continue to seek additional funding opportunities outside of the General Fund budget process, particularly through local, state, and federal grants. The Department has continued to improve the grant application process by streamlining and detailing cost estimates, and developing benefit-cost analysis, which helps identify project costs and needs, and implemented self-evaluation criteria to identify corridors or projects that would best meet grant guidelines.

The Transportation System Surtax Interlocal Agreement, which describes funding disbursement and eligibility for Broward County's Mobility Advancement Program (MAP), was amended in June of 2025, creating additional opportunities for the City to use funds for microtransit programs, parking projects, and existing sidewalk and roadway maintenance projects. In FY 2026, the Department secured Surtax funding to support majority of the operating cost of the LauderGO! Micro Mover program. Additionally, the Transportation Division was able to fund the Annual Sidewalk Gap Construction Capital Improvements Project with Surtax funding, which will begin in FY 2027.

Recently approved Third Amendment to Transportation Surtax Agreement established a Grant Match Program (GMP) that allows municipalities to seek transportation surtax funding as part of the local match requirements for competitive state and federal programs, grants, and appropriations. The GMP is available on a first-come/first-serve basis for eligible projects, and the City was the first municipality in Broward County to apply as part of the FY 2026 cycle and was awarded \$3,000,000 to advance Breakers Avenue Resiliency and Pedestrian Traffic Improvements Project, which is the maximum funding allotted through this program.

Staff was also able to secure an additional \$3,000,000 from the State of Florida and an appropriation of \$850,000 from the United States Department of Housing and Urban Development, pending City Commission approval, for this project closing the funding gap for planned construction improvements based on opinion of probable cost at this time.

The Department will continue to utilize consulting services to provide assistance with grant writing applications and work with agencies, such as the Broward Metropolitan Planning Organization, FDOT, Broward County, and other Federal and local entities for grant and project funding opportunities.

Traffic Congestion

The City continues to experience steady growth, with more residents, businesses, and visitors contributing to a vibrant and active community. Tourism, special events, and daily travel from surrounding areas also add to overall activity in and around the urban core, naturally increasing travel demand.

Because the City is largely built out, expanding roadways is not a practical long-term option. As the community continues to grow, reducing congestion and improving mobility will depend on strategies such as managing traffic signal operation and improving the efficiency of our roadway network, managing travel demand, and offering more reliable and convenient transit options.

Action: Mitigate the risk

The Transportation and Mobility Department will continue to provide alternative transportation options, such as transit services, microtransit, and pedestrian and bicycle infrastructure, to help alleviate traffic congestion. The Department has implemented several alternative modes of transportation that are available throughout the downtown area, such as the LauderGo! Community Shuttle program, Water Trolley, and Circuit microtransit service known as the Micro Mover. Services like the Community Shuttle and the Micro Mover provide first-last mile connections between Broward County Transit services, providing full-service public transportation for users who may opt to commute to avoid walking between stops and final destinations. The Department will continue to work closely with local partners like Broward County Transit to expand services and address transit gaps within transportation networks including the Comprehensive Operational Analysis and Premium Mobility Plan (PREMO).

The Department will also continue to work closely with the Broward County Traffic Engineering Division (BCTED) on retiming traffic signals to ensure the most efficient traffic performance as well as implementing adaptive signal technologies. During the Fiscal Year 2026 budget cycle, the Department added one (1) additional staff member to assist in the efforts to be more proactive from the standpoint of active monitoring and management of traffic conditions via real-time traffic monitoring and communication to Broward County, Florida, the Florida Department of Transportation, and the public. Additionally, the Department will continue to work with staff in the Development Services Department's Development Review Committee (DRC) to ensure new developments are incorporating pedestrian and multi-modal friendly improvements throughout the City.

5. FY 2026 Major Anticipated Accomplishments

Transportation and Mobility Administrative Support:

- Review and evaluate TAM stormwater management facilities, licensing status, inspection, and maintenance practices, and discuss transitioning license management and related responsibilities from Public Works to TAM
- Complete a parking lot improvement project at the Department's Administrative Building which includes milling, resurfacing, and restriping
- Replace the Department's parking revenue system, Parking Management System (PMS), with new software to improve revenue and reporting tracking and integration with the City's ERP system, Infor

Parking Services:

- Continue expansion of the electronic vehicle (EV) Charging Station Program in City-owned parking lots and garages
- Launch the new web-based parking application to centralize parking locations and payment information and continue the expansion of parking sensor technology as part of a Smart Cities initiative
- Amend Chapter 26 (Traffic and Parking), of the City's Code of Ordinances to incorporate License Plate Reader (LPR) and other technological enhancements, and improve efficiencies in parking enforcement operations
- Complete repairs of the Las Olas Garage facade lighting

Transportation:

- Continue the installation of traffic calming devices throughout the City to improve traffic flow, which includes speed radar signs and speed cushions
- Begin developing a standard detail for asphalt speed humps and cushions to be used as a part of the Department's Traffic Calming Program
- Continue the Urban Core Master Plan which will enhance the ability to move throughout the downtown area as development increases
- Continue the design of the SE/SW 17th Street Mobility Hub project in partnership with the Broward Metropolitan Planning Organization (MPO) which will incorporate new bike lanes, crosswalks, lighting, landscaping, sidewalk, and traffic calming improvements
- Complete the Citywide Sidewalk Master Plan and began public outreach efforts for the installation of sidewalks identified as a priority through the Citywide Sidewalk Master Plan
- Complete the Riverside Park Mobility Plan which will include improvements to sidewalks and new traffic calming elements
- Complete the design of the sidewalk connectivity and ADA crosswalks project
- Begin work on the Safe Streets for All grant project to update the City's Vision Zero Plan
- Collaborate with FDOT to permanently modify the SE 17th Street Bridge opening schedule, reducing the number of bridge openings during morning and evening traffic peak times

- Complete the NE 15th Avenue Concept Development Project to prepare for design of the future grant-funded NE 15th Avenue project
- Seek direction from the City Commission to advance the Las Olas Mobility Western Corridor design effort to 60% design

Microtransit:

- Gather customer feedback on the LauderGO! Community Shuttle's service quality
- Explore enhancements to the LauderGO! Community Shuttle's service by improving branding and signage as well as pursuing the expansion of existing routes, leveraging funding opportunities through Broward County Transit
- Pursue additional grant funding to expand the services areas of the LauderGo! Micro Mover

6. FY 2027 Key Strategic Plan and Commission Priority Initiatives

6.1 Sidewalks Master Plan

The Transportation Division has taken the lead on developing the Sidewalks Master Plan in support of the City's Strategic Plan, Goal 4, advancing a more efficient and multimodal transportation network by strengthening pedestrian safety and accessibility through the City of Fort Lauderdale. With this Sidewalks Master Plan, the City identified gaps within sidewalk and crosswalk networks, which helped staff identify locations for new sidewalk installation. Through this initiative, the Transportation and Mobility Department aims to increase the number of available sidewalks and improve pedestrian mobility and accessibility.

To support implementation of the Sidewalks Master Plan and advance priority improvements across the City, several funding sources have been secured. The adopted FY2026–FY2030 Community Investment Plan includes \$10,116,544 for sidewalk implementation. In addition, the City has received \$3,000,000 million in Surtax Grant funding for the design and construction of several priority segments, and approximately \$6,000,000 in Metropolitan Planning Organization (MPO) grant funding for projects in the South Middle River, Tarpon River, and Shady Banks neighborhoods, which include sidewalk priorities. The City also secured \$720,000 in federal earmark funding to construct sidewalks along Chateau Park Drive in Lauderdale Manors. Finally, General Obligation Bond funding, coordinated with Public Works, will support sidewalk maintenance and construction efforts.

Funding	
This initiative will require additional funding in FY 2027 to advance:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Milestones	Anticipated Completion
Begin design on the first phase of sidewalk installations identified in the Sidewalks Master Plan through Surtax grant funding	September 2026
Begin construction of the first phase of sidewalks identified in the Sidewalks Master Plan through Surtax grant funding	September 2027