



Memorandum

Memorandum No: 22-141

Date: December 15, 2022

To: Honorable Mayor and Commissioner

From: Greg Chavarria, City Manager 
Greg Chavarria (Dec 15, 2022 13:23 EST)

Re: **2022 Fort Lauderdale Police Department Community Survey Results**

The Fort Lauderdale Police Department (FLPD) administered a survey to residents of the City of Fort Lauderdale at the beginning of 2022. The purpose of the survey was to gauge the overall perception and feelings about the Police Department and the services it provides. It was designed to obtain areas of concern, issues of importance, and how neighbors view the Department. This is the second survey the Department has conducted independently, and the survey will be administered every year as part of a longitudinal study of the Department.

Methodology

In January 2022, a survey link was deployed electronically via social media (Twitter, Facebook, and the FLPD website). Additional announcements were made during Homeowners Association meetings, Riverwalk magazine, the City's website, and City Commission newsletters to constituents. Neighbors were given the option to complete a paper copy if desired, and 11 were received. A total of 472 responses were submitted via the online platform. The margin of error (measurement of error in the results of a survey), is +/- 4.4% at a 95% level of confidence. In other words, if the same survey was administered 100 times, the results would come back the same in 95 of those 100 times, within plus or minus 4.4 points.

Survey Participants' Major Findings

- Almost 64% feel safe in the City
- Over 82% feel safe in the City during daytime hours
- Feelings of safety during nighttime hours increased to 53.6% from 2021
- Almost 60% feel FLPD officers treat people fairly
- Over 60% feel FLPD officers treat people with respect
- 68% trust FLPD officers.
- Over 91% would not hesitate to contact FLPD for assistance
- Over 76% of those that have had contact with a FLPD officer in the last 12 months believe the officer displayed professionalism
- 61% of believe the Department has a good public image
- Over 78% feel safe in the presence of police officers

•Survey Participants' top issues are:

- Homelessness/Transient-related issues
- Burglaries/Thefts
- Traffic issues/Speeding
- Lack of police presence

•The largest demographic (70%) to respond to the survey identified as White or Caucasian, while only 7% identified as Black or African American.

•Homelessness/Transient-related issues were the top priority for all four Commission Districts.

•District 4 made up less than 8% of all responses.

•There was a significant drop of responses (49%) from 2021.

Conclusion

The Department will continue to conduct this survey once a year to gauge the community's perceptions on the direction of the agency, identify areas of improvement, as well as areas in which the agency is doing well. Future efforts will include a more robust marketing strategy to obtain a greater sample size of the minority populations and all neighborhoods within the City.

Attachment: 2022 FLPD Community Survey Results

c: Anthony G. Fajardo, Assistant City Manager
Susan Grant, Assistant City Manager
Alain E. Boileau, City Attorney
David R. Soloman, City Clerk
Patrick Reilly, City Auditor
Department Directors
CMO Managers



FORT LAUDERDALE POLICE DEPARTMENT

COMMUNITY SURVEY RESULTS

2022



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Produced by:
Wesley Acosta
Senior Management Analyst

The Fort Lauderdale Police Department (FLPD) administered a survey to residents (referred to as Neighbors) of the City of Fort Lauderdale at the beginning of 2022. The purpose of the survey was to gauge the overall perceptions and feelings about the Department and the services it provides. It was designed to obtain areas of concerns, issues of importance and how Neighbors view the Department. This is the second survey the Department has conducted independently and the survey will be administered every year as part of a longitudinal study of the Department.

Major Findings

- Almost 64% of Neighbors feel safe in the City overall.
- Over 82% of Neighbors feel safe in the City during daytime hours.
- Neighbors' feeling of safety during nighttime hours increased to 53.6% from 2021
- Almost 60% of Neighbors feel FLPD officers treat people fairly.
- Over 60% of Neighbors feel FLPD officers treat people with respect.
- Sixty eight percent (68%) of Neighbors trust FLPD officers.
- Over 91% of Neighbors would not hesitate to contact FLPD for assistance.
- Over 76% of Neighbors who had contact with an FLPD officer in the last 12 months believed the officer displayed professionalism.
- Sixty one percent (61%) of Neighbors believe the Department has a good public image.
- Over 78% of Neighbors feel safe in the presence of police officers.
- The top issues for Neighbors are:
 - Homeless/Transient-related issues
 - Burglaries/Thefts
 - Traffic issues/Speeding
 - Lack of police presence
- The largest demographic (70%) to respond to the survey identified as White or Caucasian, while only 7% identified as Black or African American.
- Homeless/Transient-related issues were the top priority for all 4 commission districts.
- Commission District 4 made up less than 8% of all responses.
- There was a significant drop of responses (49%) from 2021.

MESSAGE FROM THE CHIEF

On behalf of the men and women of the Fort Lauderdale Police Department (FLPD), I would like to thank the residents of the City of Fort Lauderdale for participating in the 2022 Community Survey. We are committed to improving community/police partnerships, and this is the first step in evaluating our efforts toward that goal. A true community/police partnership is built upon trust, and this survey is an opportunity for residents to evaluate our service to the community.

As we move into 2023, the Department is committed to making community policing and problem solving the responsibility of our entire organization not just the responsibility of a select few. The objective of the FLPD is to be a guardian for all our communities serving with distinction, pride and humility. In order to fulfill this objective, we need the community as valued partners in all aspects of our operations.

We look forward to serving you with respect, integrity and equality.



The objective of the FLPD is to be a guardian for all our communities serving with distinction, pride and humility.

According to U.S. Census Bureau estimates, the City of Fort Lauderdale currently has an estimated population of over 182,000 residents. Throughout the course of any given day, the Fort Lauderdale Police Department (FLPD) receives an average of 493 emergency 911 calls for service and self-initiates an average of 101 calls for service per day. In an effort to gain a better understanding of the sentiments of our Neighbors, the Department deployed a survey in January 2022. This survey contained a wide-ranging series of questions, professionally designed to gain insight on our Neighbors' thoughts and feelings on the performance of the police department and its staff, both sworn and professional.

The benefits of a community survey are ample and significant. It may provide descriptive information that extends beyond the traditional police workload, criminal and arrest activity, reported offenses and calls for service. Surveys collect information about residents' views about crime, their perceptions of the law enforcement officers that serve them, and their willingness to contribute to the principles of community-based policing. Surveys may also provide detailed information about specific problems affecting neighborhoods in the City, which assist in focusing police resources.

This survey assesses many topics, including:

- Confidence in FLPD and its officers
- FLPD's performance
- Satisfaction with police contacts
- Police legitimacy
- Fear of crime and perceived safety
- Victimization and exposure to crime
- Awareness of police services
- Racial/ethnic differences in attitudes towards police
- Collaboration in crime control efforts

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The City of Fort Lauderdale is known world-wide for its beautiful beach, scenic waterways, ample entertainment, and its friendly people. It was incorporated in 1911 and encompasses approximately 36 square miles, making it the largest of Broward County's 31 municipalities and one of the ten largest cities in Florida.

Fort Lauderdale has a Commission-Manager form of government in which the City Commission, made up of the Mayor and four Commissioners, is the legislative body of the City. The City is divided into four commission districts, each led by a City Commissioner. The operational responsibility of the City is handled by a City Manager appointed by the City Commission.

The Fort Lauderdale Police Department had its first police Chief appointed in 1920, and between 1924 and 1926, it increased from 2 police officers to 26. Fast forward to 2022, the Department employs 550 sworn employees and almost 200 professional (civilian) employees. The Department is led by a Police Chief and three Assistant Chiefs. Each assistant chief handles a bureau in the Department: Operations, Investigations, and Support Services. The fourth bureau, Office of the Chief, is led by the Police Chief and his Executive Officer.

The Operations Bureau is responsible for the 24/7 delivery of police services to all three police districts. The Investigations Bureau is charged with investigating and solving crimes. The Support Services Bureau is responsible for providing administrative support to the Department, including recruiting, training, facilities, records, and fleet to name a few.

Finally, the Office of the Chief is responsible for media relations, accreditation, internal affairs, and performance management. Our mission statement is to provide a safe and orderly environment in our city through professionalism, dedication, an active partnership with the community and concern for individual dignity.

METHODOLOGY

In January 2022, a survey link was deployed electronically via social media (Twitter, Facebook) and the FLPD website. Additional announcements were made during HOA meetings, Riverwalk magazine, the City's website, and City Commission newsletters to constituents. Neighbors were given the option to complete a paper copy if desired, and 11 were received. A total of 472 responses were submitted via the online platform.

The margin of error (measurement of error in the results of a survey) is +/- 4.4% at a 95% level of confidence. In other words, if the same survey was administered 100 times, the results would come back the same in 95 of those 100 times within plus or minus 4.4 points.

01

Priority

To continue the longitudinal study of the perceptions and feelings about the Fort Lauderdale Police Department by the City's residents. Comparing past results will assist in the direction and goals of the Department and allow us to better serve both residents and visitors to our City.

02

Priority

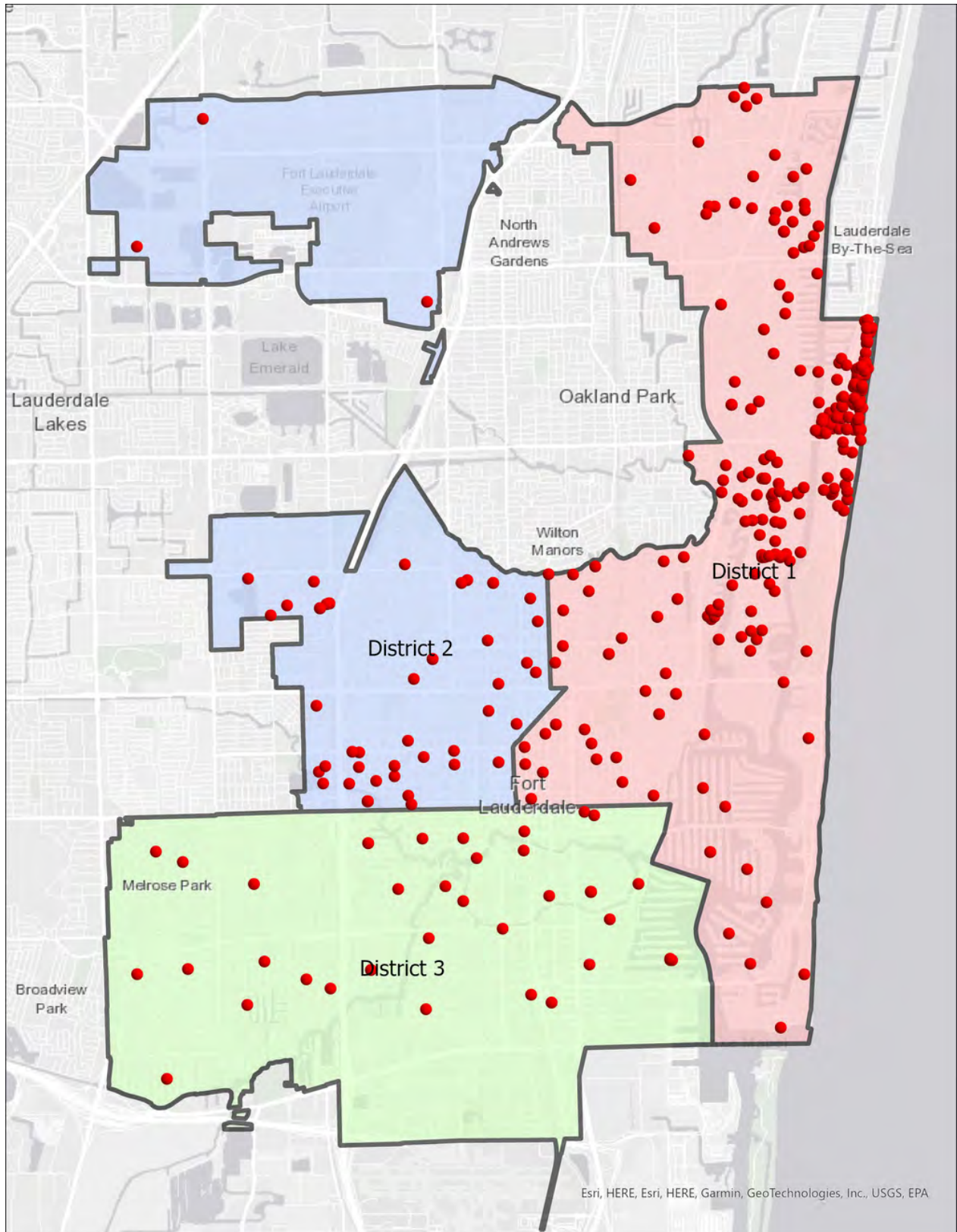
To reach and engage minority communities within the City of Fort Lauderdale and obtain their feedback via this survey.

03

Priority

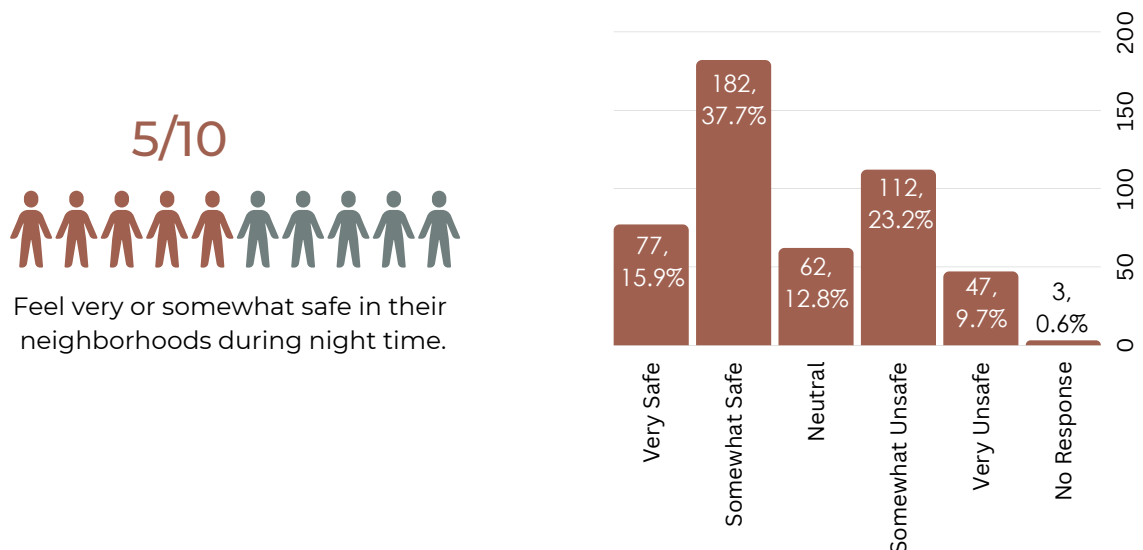
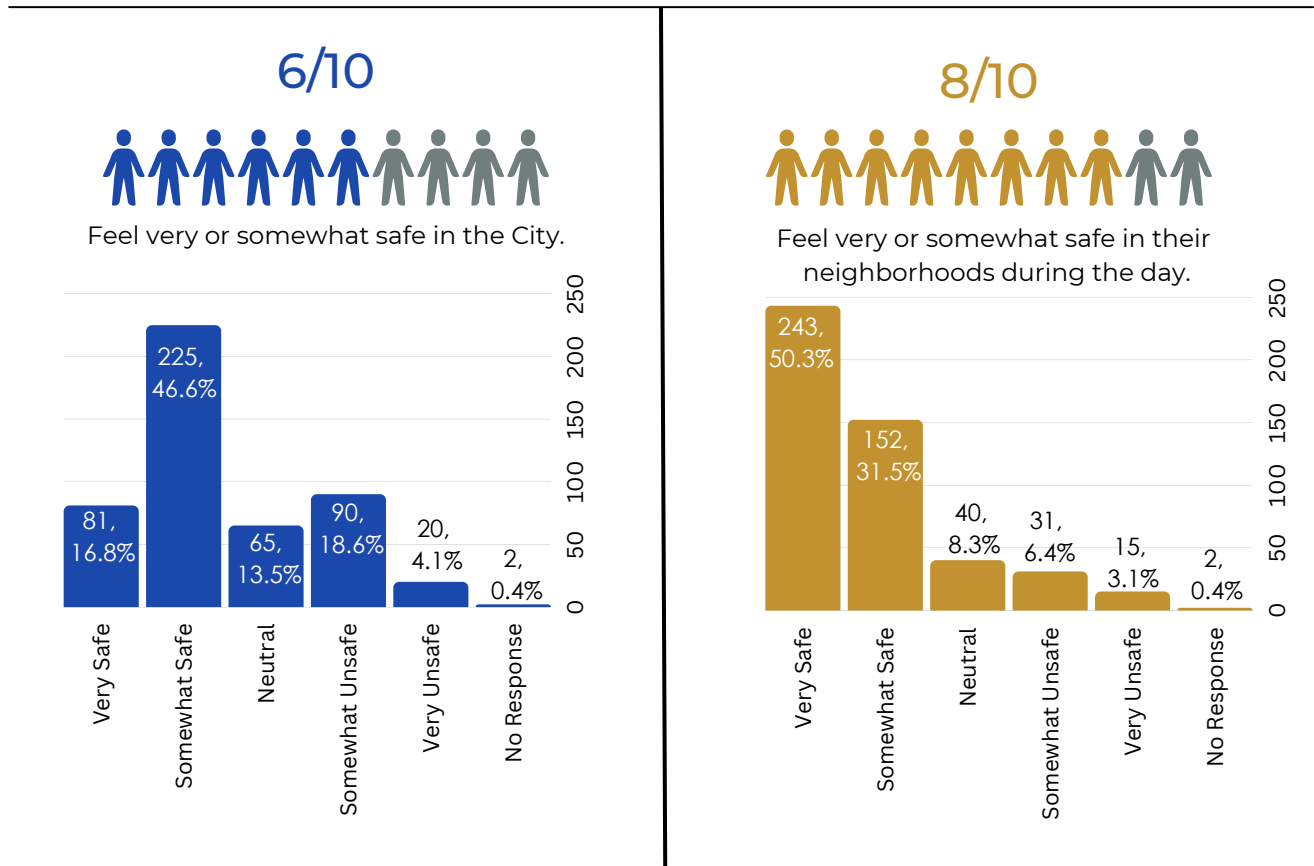
To conduct a full analysis on the results of this survey and develop strategies to improve our services, community engagement, and guide the direction of the Department.

LOCATION OF RESPONSES BY POLICE DISTRICT



SECTION 1: General Safety

Neighbors were asked how safe they consider themselves in the City overall, in their neighborhood during daytime hours and in their neighborhood during nighttime hours. Over 63% of Neighbors reported feeling very or somewhat safe overall. This total decreased by 3%, while feeling somewhat or very unsafe increased by 3% from 2021. Feeling very or somewhat safe during the day remained the same and feeling very or somewhat safe during nighttime hours increased by almost 2% from 2021.

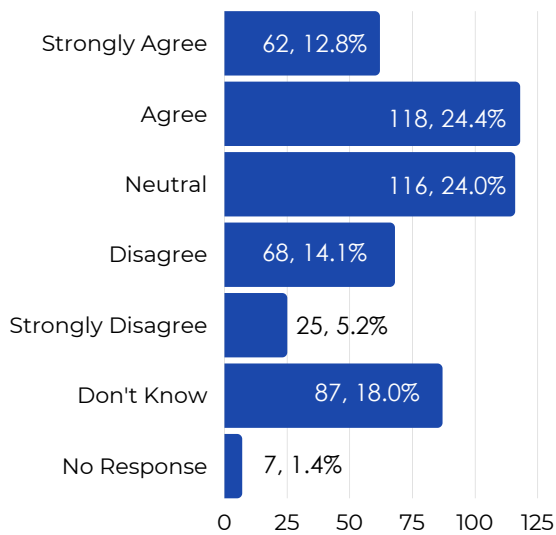




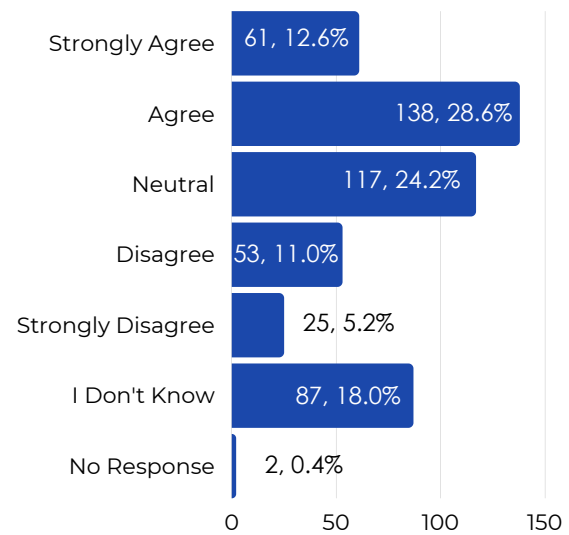
SECTION 2: Community-Based Policing

Community-based policing allows the community and the police to work together to address causes of crime, safety issues, and improve the quality of life for everyone in the community. Based on this definition, 476 of 483 Neighbors provided a response on how they felt about the following statements. The total of Neighbors who disagreed with the statement that FLPD practices community-based policing decreased by almost 3% from 2021. The total of Neighbors who believe FLPD develops relationships with members of the community increased by almost 4%. The survey also found that the number of Neighbors who reported participating in their HOA meetings decreased by over 2%.

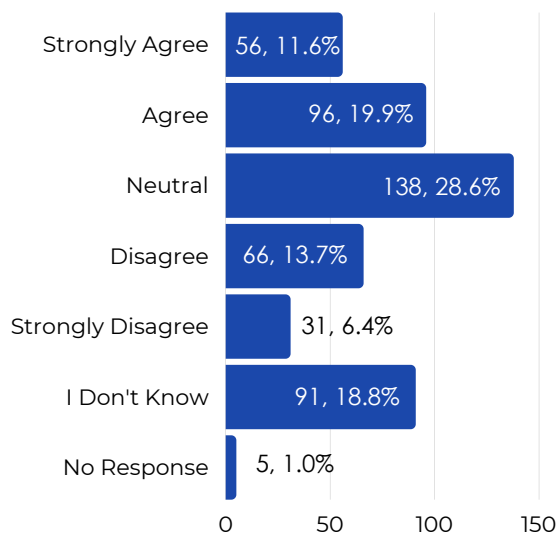
FLPD practices community-based policing.



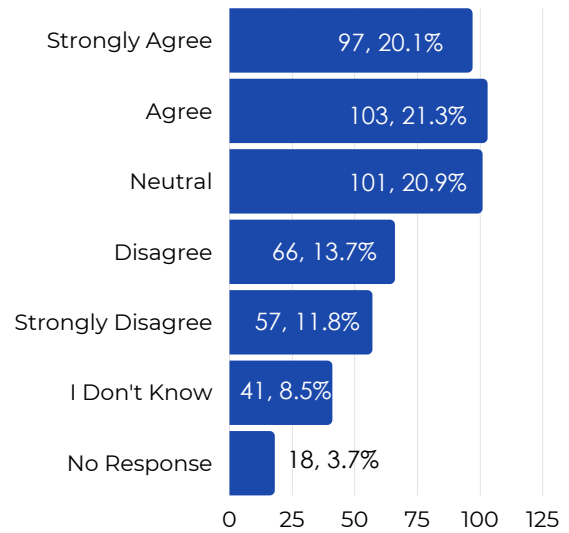
FLPD develops relationships with members of the community.



FLPD makes it easy for members of the community to provide input.



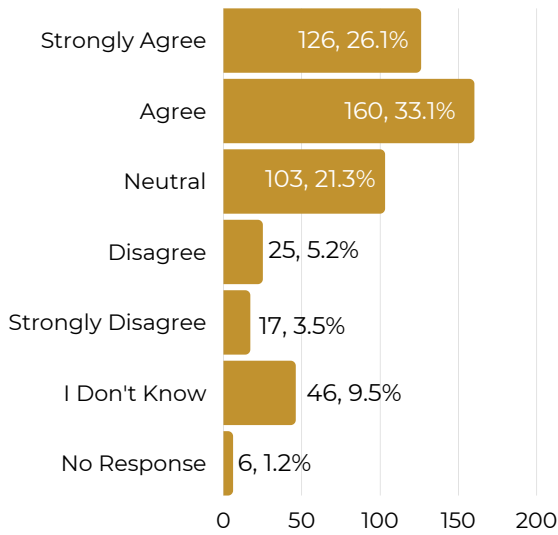
I personally participate in neighborhood (HOA) meetings.



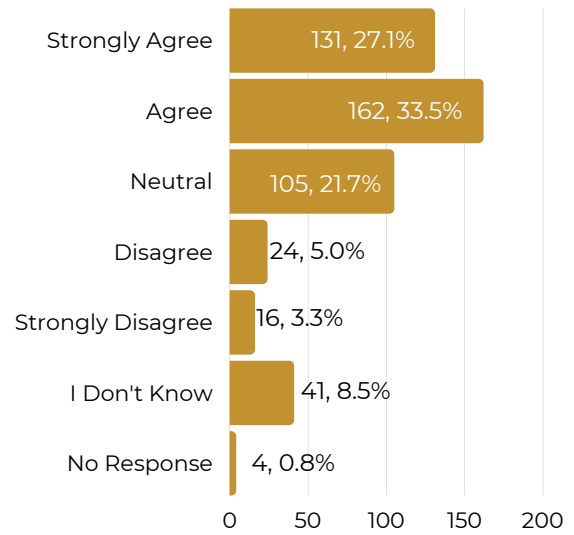
SECTION 3: Perceptions of FLPD Officers

Neighbors were asked to respond to the statements in this section with whether they strongly agree, agree, felt neutral, disagreed, strongly disagreed, or didn't know. The percentage of Neighbors who felt FLPD officers treat people fairly increased by 2.5% from 2021 while the percentage of Neighbors who disagreed with the statement that FLPD officers treat people with respect decreased by 2.3% from 2021. The percentage of Neighbors who would not hesitate to contact FLPD for assistance increased by almost 3%.

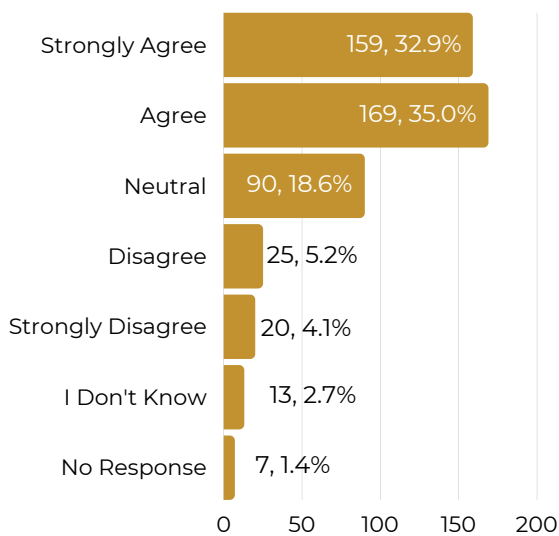
FLPD officers treat people fairly.



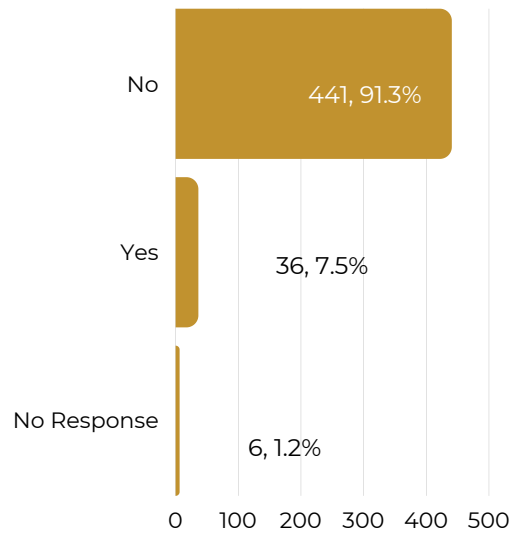
FLPD officers treat people with respect.



I trust FLPD officers.



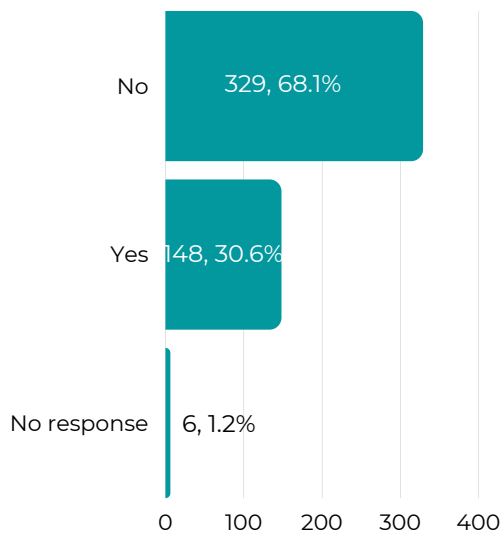
Would you hesitate to call FLPD for assistance?



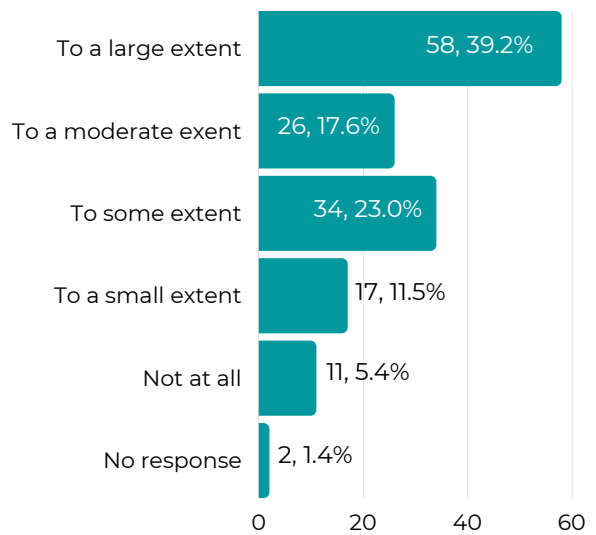
SECTION 4: Satisfaction of Contact with FLPD

The following section asked Neighbors if they had contact with an FLPD officer within the last year in an effort to gauge the impact of procedural justice training for officers. Procedural justice speaks to four principles: fairness in the processes, transparency in actions, opportunities for a voice, and impartiality in decision making. A total of 483 Neighbors responded. Of those who responded, 329 (68%) responded no to having contact with an FLPD officer(s), while 148 (31%) responded yes. The following graphs reflect the sentiments of those who responded yes. The percentage of Neighbors who had contact with police decreased by almost 5% from 2021. Neighbors who believed the officer(s) explained their actions decreased by 3%, however, the percentage of those who believed the officer displayed professionalism increased by 3%.

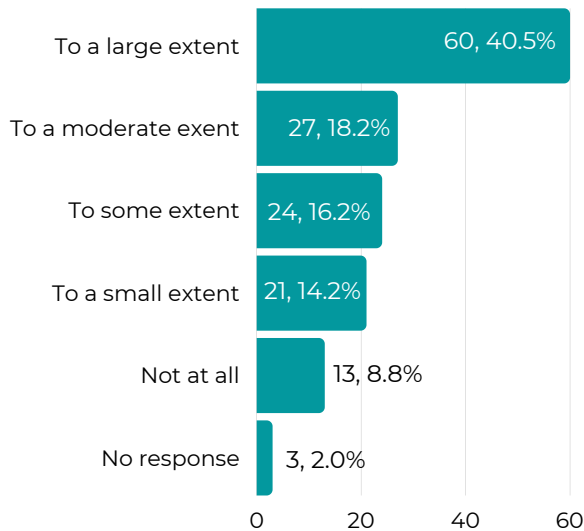
Have you had contact with police in the past year?



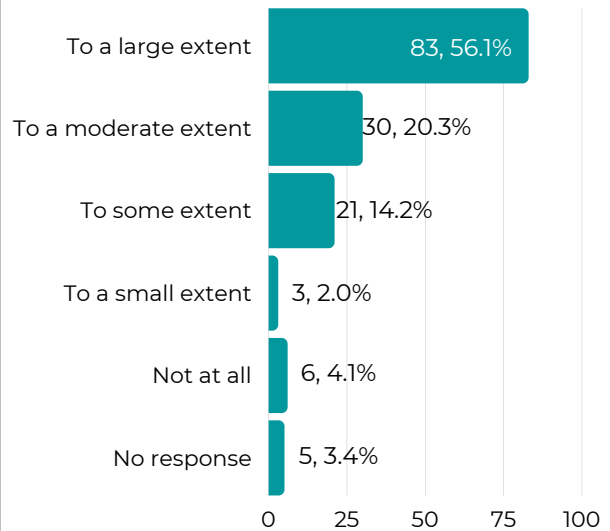
To what extent did the officer(s) explain their actions and procedures?



To what extent did the officer(s) respond to your needs?



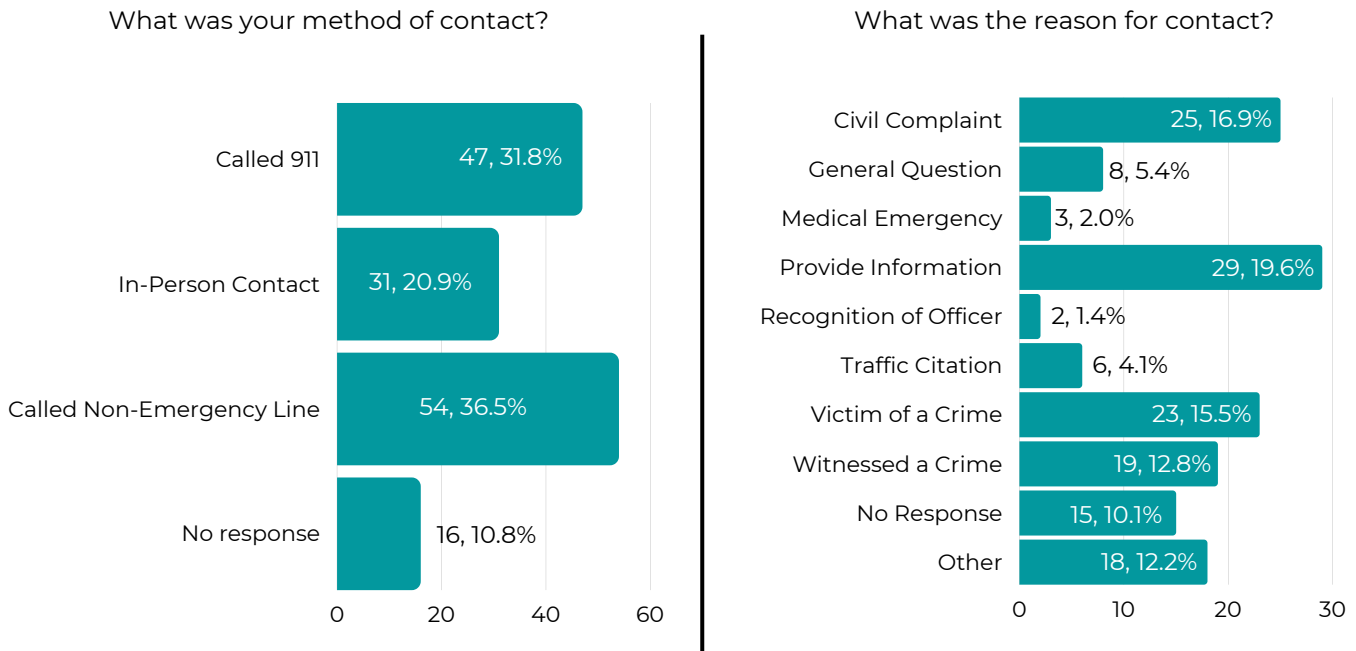
To what extent did the officer(s) display professionalism?



SECTION 4: Satisfaction of Contact with FLPD

Providing information made up the largest percentage for the reason for contact (19.6%) followed by those making a civil complaint (16.9%).

Of Neighbors who called 911, almost 30% believed the response time from police was longer than expected. Broward regional dispatch assigns priority levels 1-4 to all calls for service based on the information provided by the caller, which affects response time based on the severity of the incident other callers may be experiencing at the same time. For example, someone experiencing a life-threatening emergency will be assigned a priority of 1 while someone who is reporting a burglary that occurred the night before would be a priority 2-4.



If you called 911 Emergency, how quickly did an FLPD officer respond?

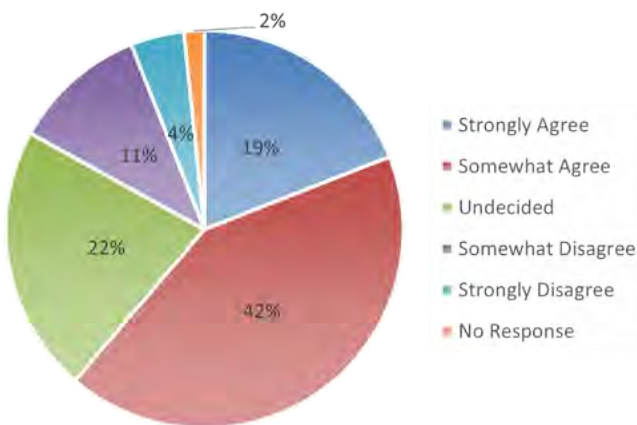


SECTION 5: Image of Fort Lauderdale Police

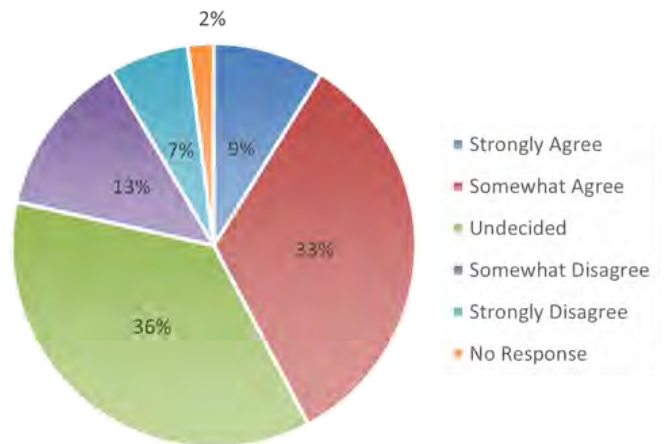
The following section asked Neighbors to specify if they strongly agree, agree, disagree, strongly disagree or were undecided about a series of statements related to their perception of the Fort Lauderdale Police Department.

Neighbors who believed FLPD has a good public image and is portrayed fairly by the media increased by 4% and 3% respectively. The percentage of Neighbors who were undecided if FLPD provides useful and timely information increased by almost 5%. The percentage of Neighbors who believed the community respects FLPD officers increased by over 3% from 2021.

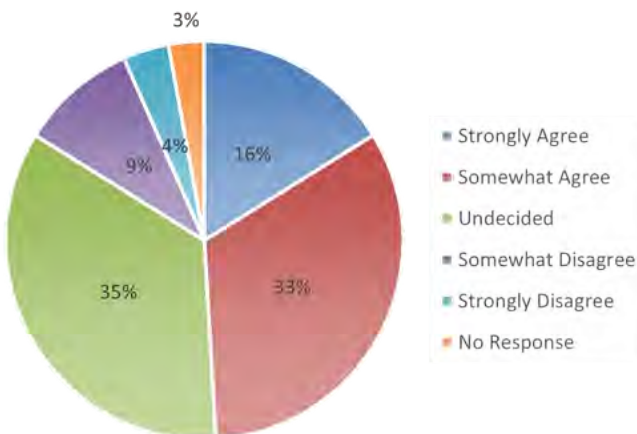
FLPD has a good public image.



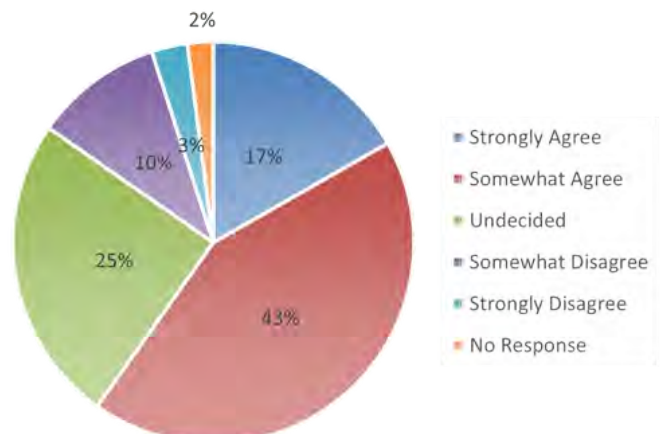
FLPD is portrayed fairly by the media.



FLPD provides timely and useful information to members of the community (social media, website, HOA meetings, etc.)



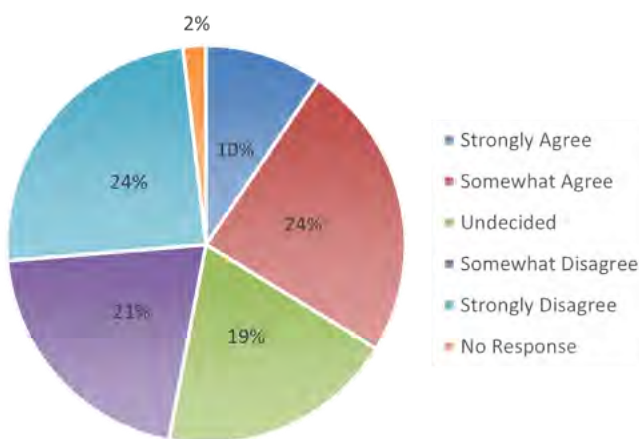
The community respects FLPD officers.



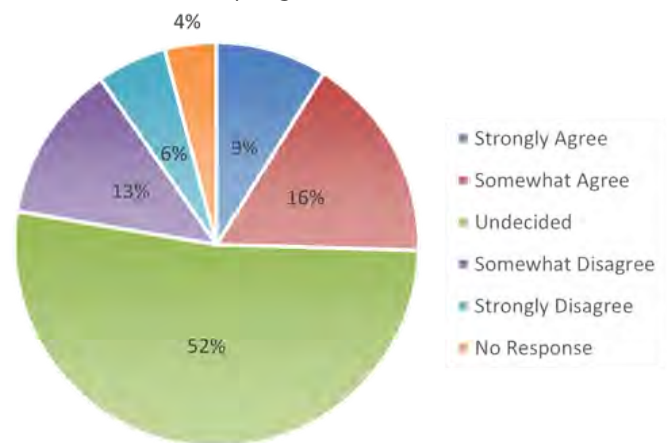
SECTION 5: Image of Fort Lauderdale Police

The percentage of Neighbors who believed that traffic enforcement meets the needs of the community stayed relatively the same from 2021, as well as those who believed that FLPD is providing appropriate community education and outreach programs. The percentage of Neighbors who believe there is an appropriate representation of minority officers increased by over 1% and the percentage of those who agreed or strongly agreed that police presence in their neighborhood is appropriate for their needs decreased by over 2%. Those who were undecided increased by over 6% from 2021.

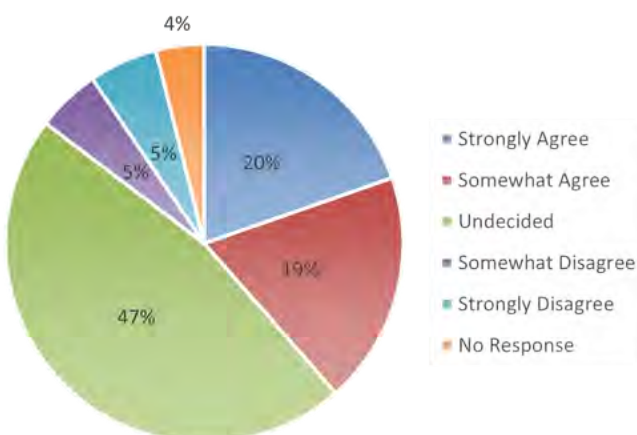
Traffic enforcement in Fort Lauderdale meets the needs of the community.



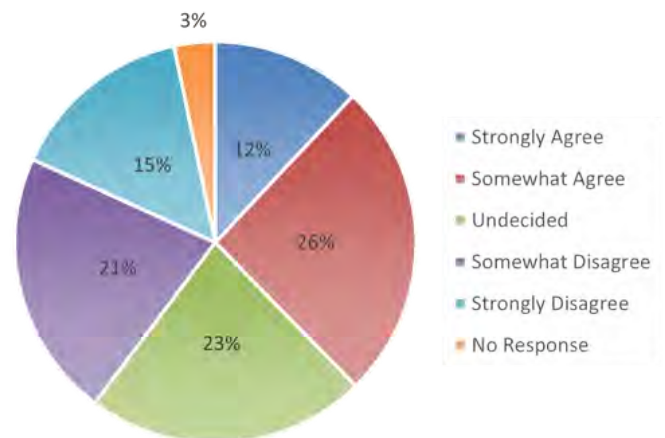
FLPD is providing appropriate community education and outreach programs.



There is an appropriate representation of minority officers in FLPD (Black, Hispanic, female, LGBTQ+, etc.).



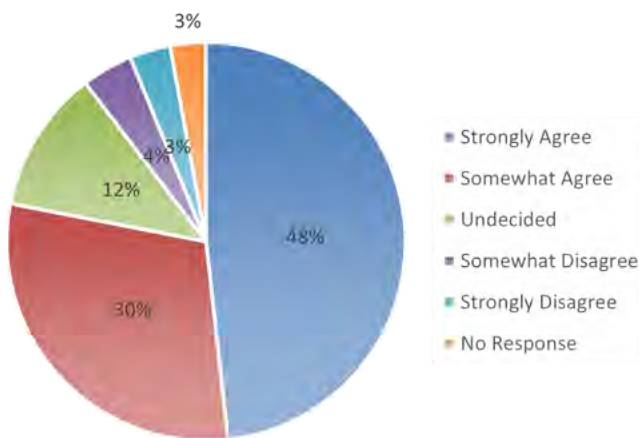
The police presence in my neighborhood is appropriate for my needs.



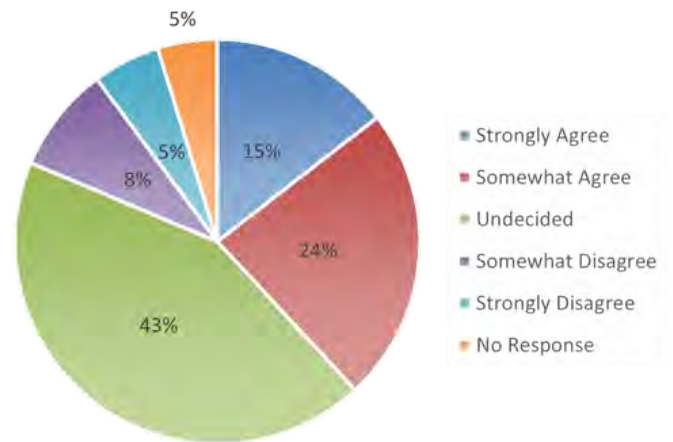
SECTION 5: Image of Fort Lauderdale Police

The percentage of Neighbors who strongly agreed they feel safe in the presence of police increased by over 3%. Neighbors who disagreed with the statement that a formal complaint brought against an FLPD officer will receive a fair, objective, and timely response decreased by 3% from 2021. The percentage of those who disagreed with the statement that FLPD is headed in a positive direction increased by almost 2% and those who agreed with the statement decreased by 2% from 2021.

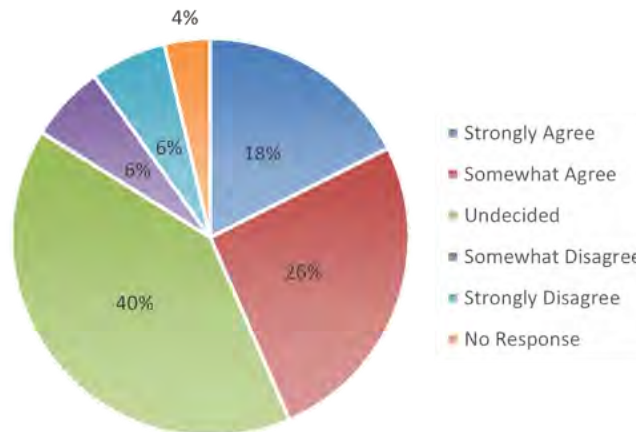
I feel safe in the presence of police.



A formal complaint brought against an FLPD officer will receive a fair, objective, timely response.

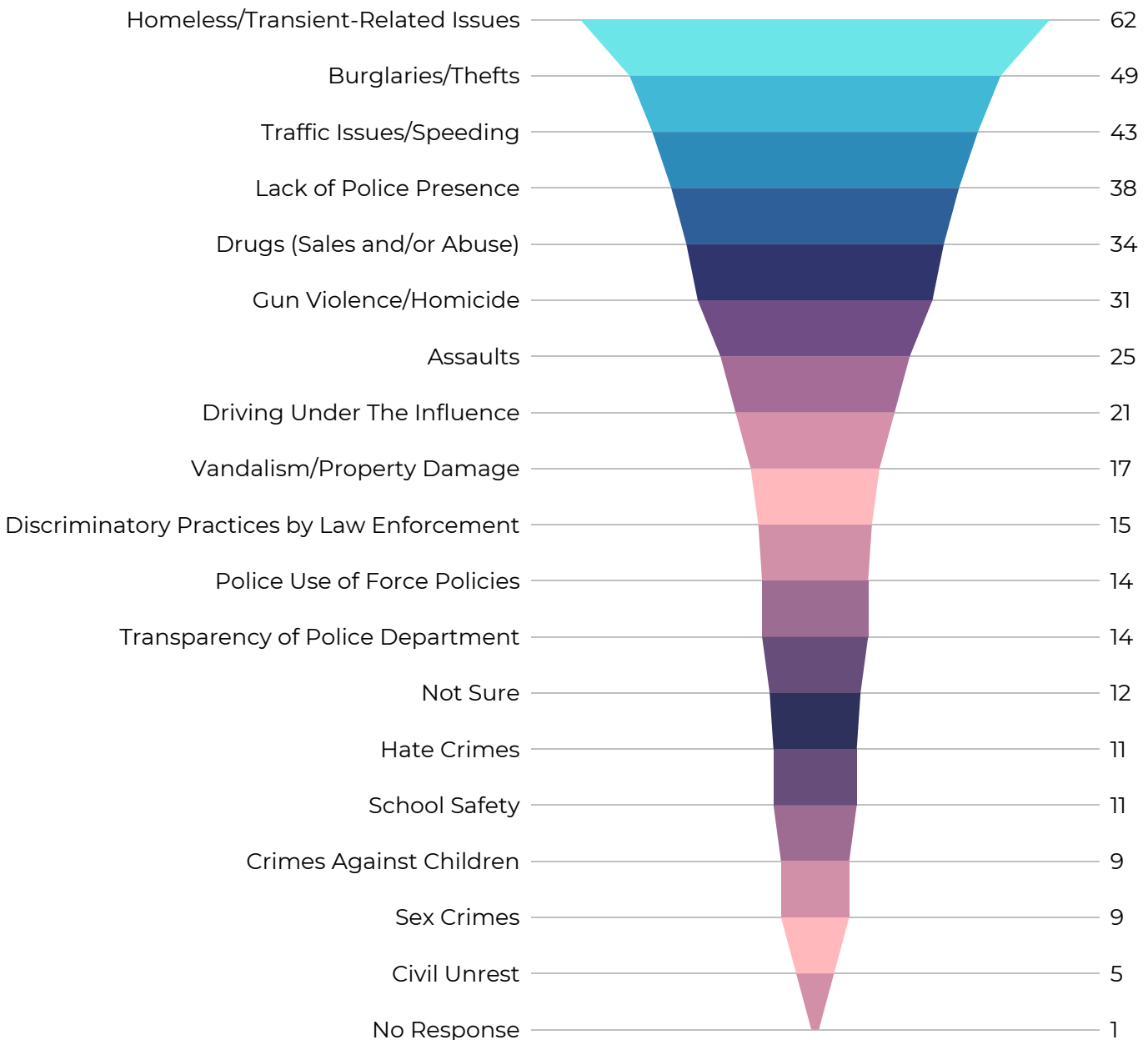


FLPD is headed in a positive direction as a law enforcement agency.



SECTION 6: Neighborhood Priorities - Citywide

Neighbors were asked to select three issues they feel need the greatest attention in their neighborhoods. The top three responses were homeless/transient related issues, burglaries/thefts, and traffic issues/speeding. These top three priorities remained the same as 2021.





SECTION 7: Neighborhood Priorities - HOAs

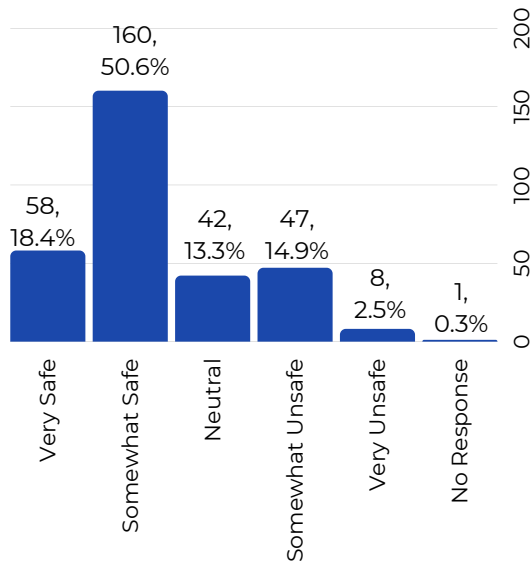
HOA Name	Top Priority
No HOA Chosen	Homeless/Transient Issues
Bay Colony HOA	Lack of Police Presence
Beverly Heights	Traffic Issues/Speeding
Central Beach Alliance	Homeless/Transient Issues
Chula Vista	Gun Violence
Coral Ridge Association	Homeless/Transient Issues
Coral Ridge Country Club Estate	Burglaries/Thefts
Coral Ridge Isles Association	Lack of Police Presence
Dolphin Isles HOA	Burglaries/Thefts
Dorsey Riverbend HOA	Homeless/Transient Issues
Downtown Fort Lauderdale Civic	Homeless/Transient Issues
Flagler Village Civic Association	Homeless/Transient Issues
Galt Mile Community Association	Homeless/Transient Issues
Golden Heights Neighborhood	Burglaries/Thefts
Harbordale Civic Association	Homeless/Transient Issues
Harbour Isles Of Fort Lauderdale	Lack of Police Presence
Hendricks And Venice Isles	Lack of Police Presence
I Dont Live In An HOA	Homeless/Transient Issues
Imperial Point Association	Traffic Issues/Speeding
Knoll Ridge HOA	Traffic Issues/Speeding
Lake Aire Pam View HOA	Lack of Police Presence
Lake Ridge Residents Association	Homeless/Transient Issues
Landings Residential Association	Burglaries/Thefts
Las Olas Isles Homeowners Association	Homeless/Transient Issues
Lauderdale Beach HOA	Homeless/Transient Issues
Lauderdale Isles	Burglaries/Thefts
Lauderdale Manors HOA	Gun Violence
Laudergate Isles Civic Association	Homeless/Transient Issues
Melrose Manors HOA	Lack of Police Presence
Melrose Park	Gun Violence
Middle River Terrace Neighborhood Association	Homeless/Transient Issues
Nurmi Isles Homeowners Association	Burglaries/Thefts
Palm Aire Village West	Gun Violence
Poinciana Park Civic Association	Transparency of Police
Poinsettia Heights Civic Association	Burglaries/Thefts
Prefer Not To Answer	Homeless/Transient Issues/Transparency of PD
Progresso Village	Burglaries/Thefts
Rio Vista Civic Association	Burglaries/Thefts
River Garden Sweeting Estate	Drugs (Sales or Abuse)
River Oaks Civic Association	Homeless/Transient Issues
Riverside Park Residents Association	Burglaries/Thefts
Riviera Isles Improvement Association	Lack of Police Presence
Sailboat Bend Civic Association	Homeless/Transient Issues
Seven Isles Homeowners Association	Burglaries/Thefts
Shady Banks Civic Association	Lack of Police Presence
South Middle River Civic Association	Traffic Issues/Speeding
Sunset Civic Association	Lack of Police Presence
Tarpon River Civic Association	Homeless/Transient Issues
Twin Lakes North Homeowners Association	Traffic Issues/Speeding
Victoria Park Civic Association	Lack of Police Presence

SECTION 7: Commission Districts

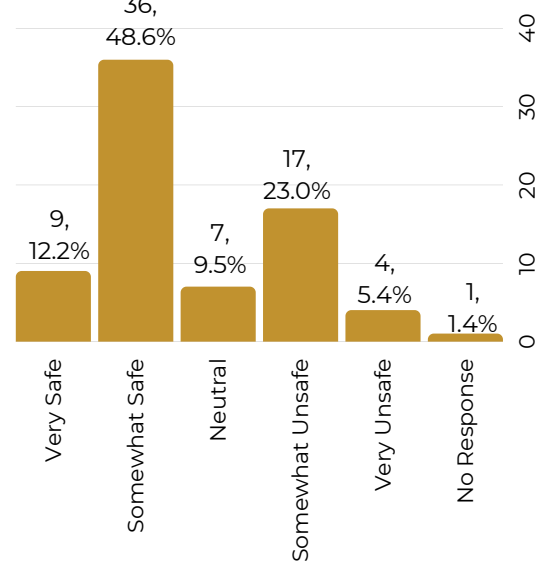
Neighbors were asked how safe they consider themselves in the City, in their neighborhood during daytime hours and in their neighborhood during nighttime hours. The following bar graphs illustrate responses by commission districts.

How safe do you consider yourself in the City of Fort Lauderdale?

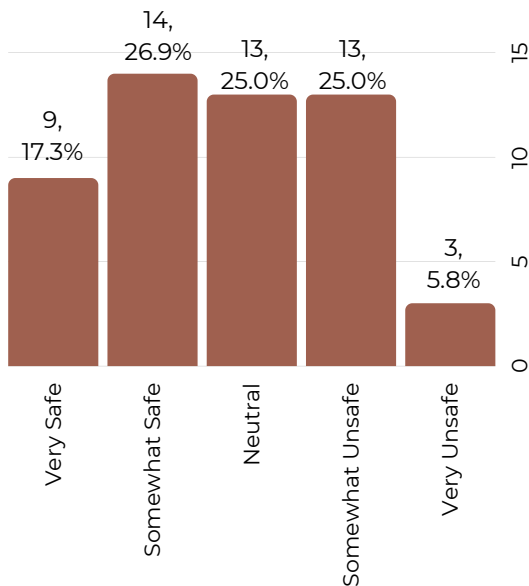
District 1
316 Responses



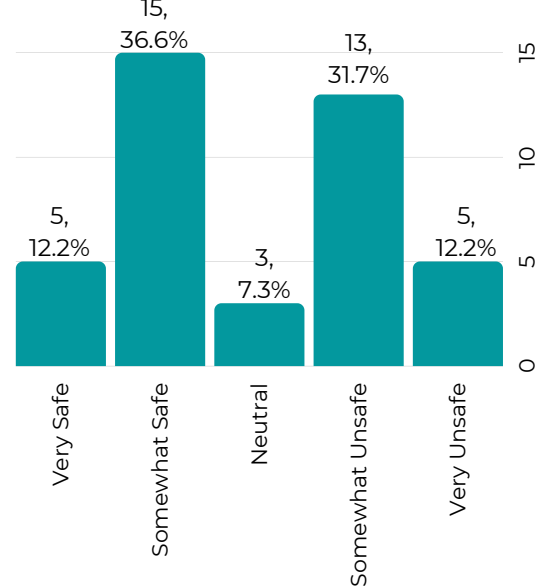
District 2
74 Responses



District 3
52 Responses



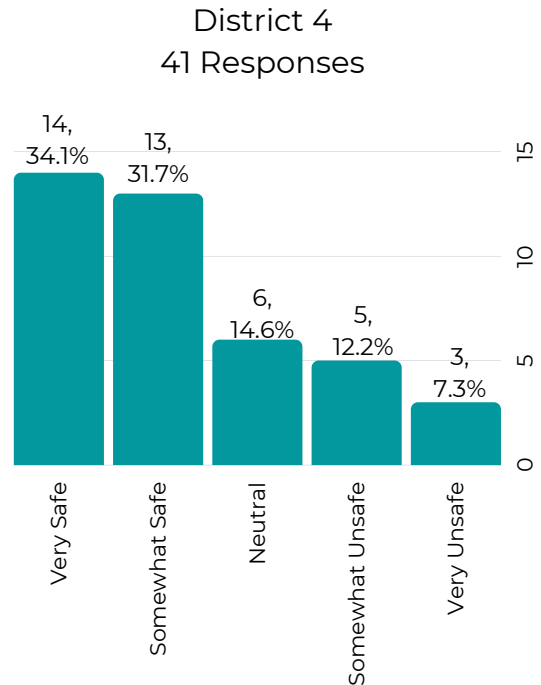
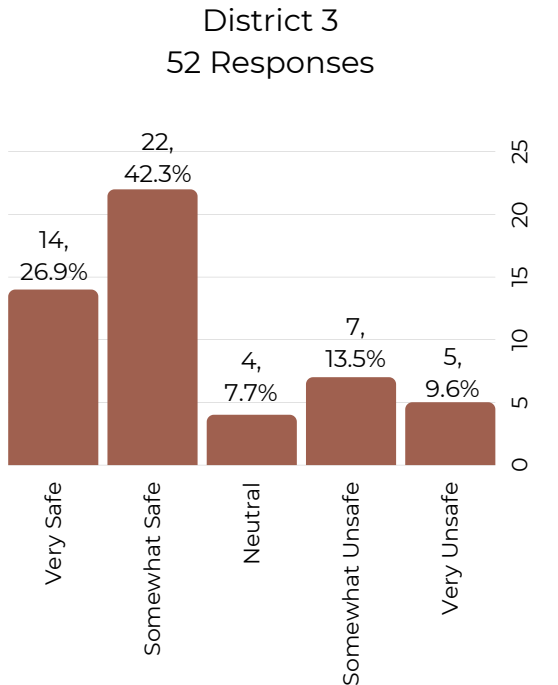
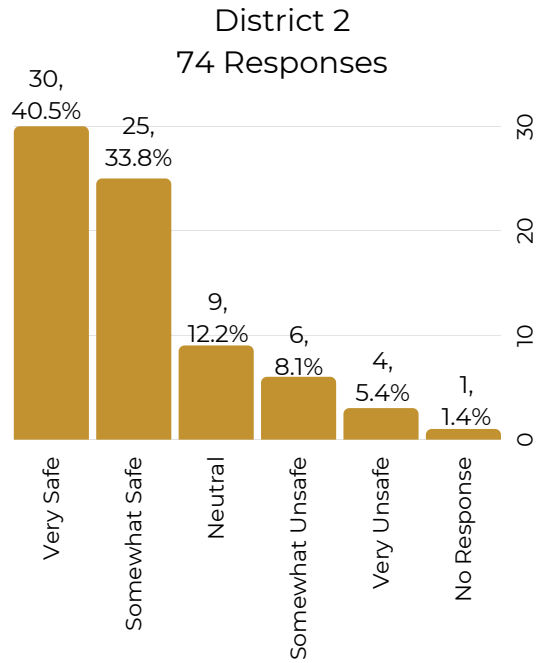
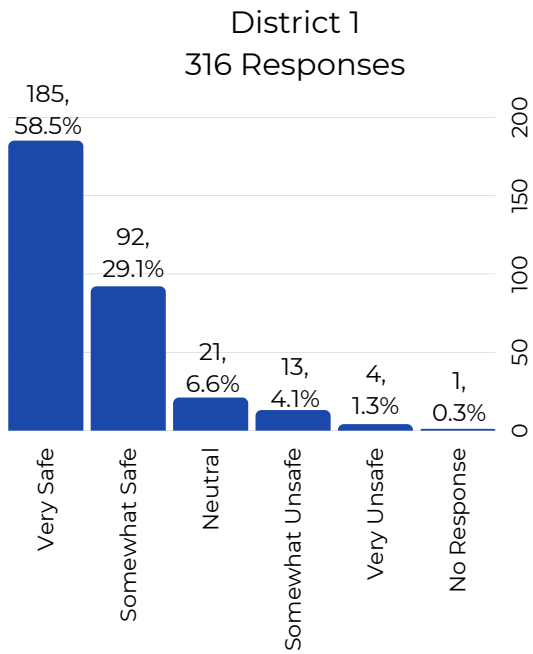
District 4
41 Responses



SECTION 7: Commission Districts

Neighbors were asked how safe they consider themselves in their neighborhood during daytime hours. Below are the results by Commission District.

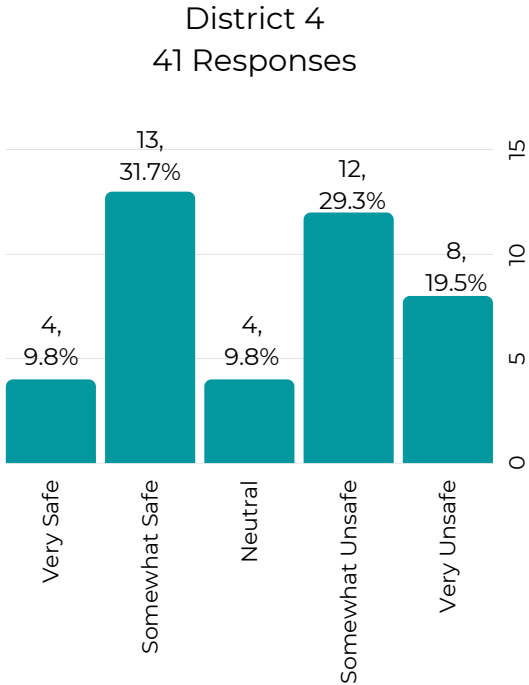
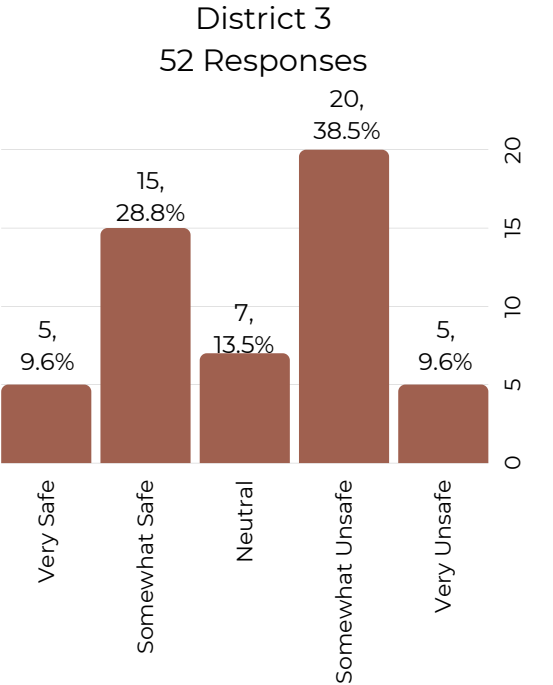
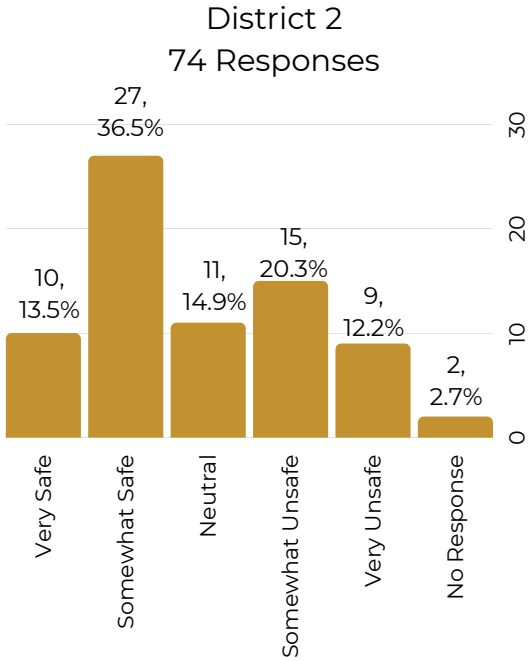
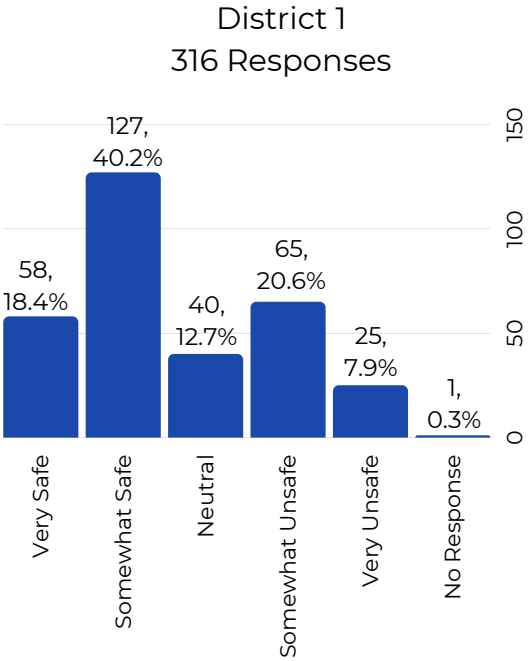
How safe do you feel in your neighborhood during daytime hours?

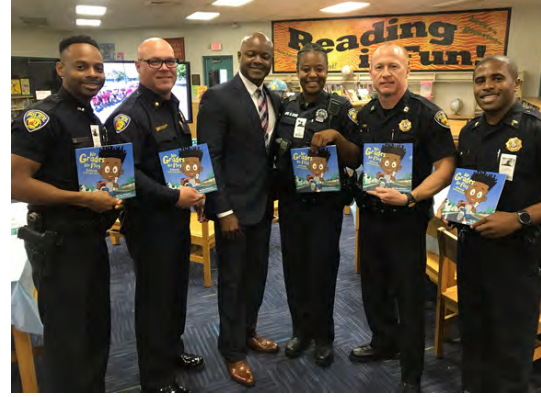


SECTION 7: Commission Districts

Neighbors were asked how safe they consider themselves in their neighborhood during nighttime hours. Below are the results by Commission District.

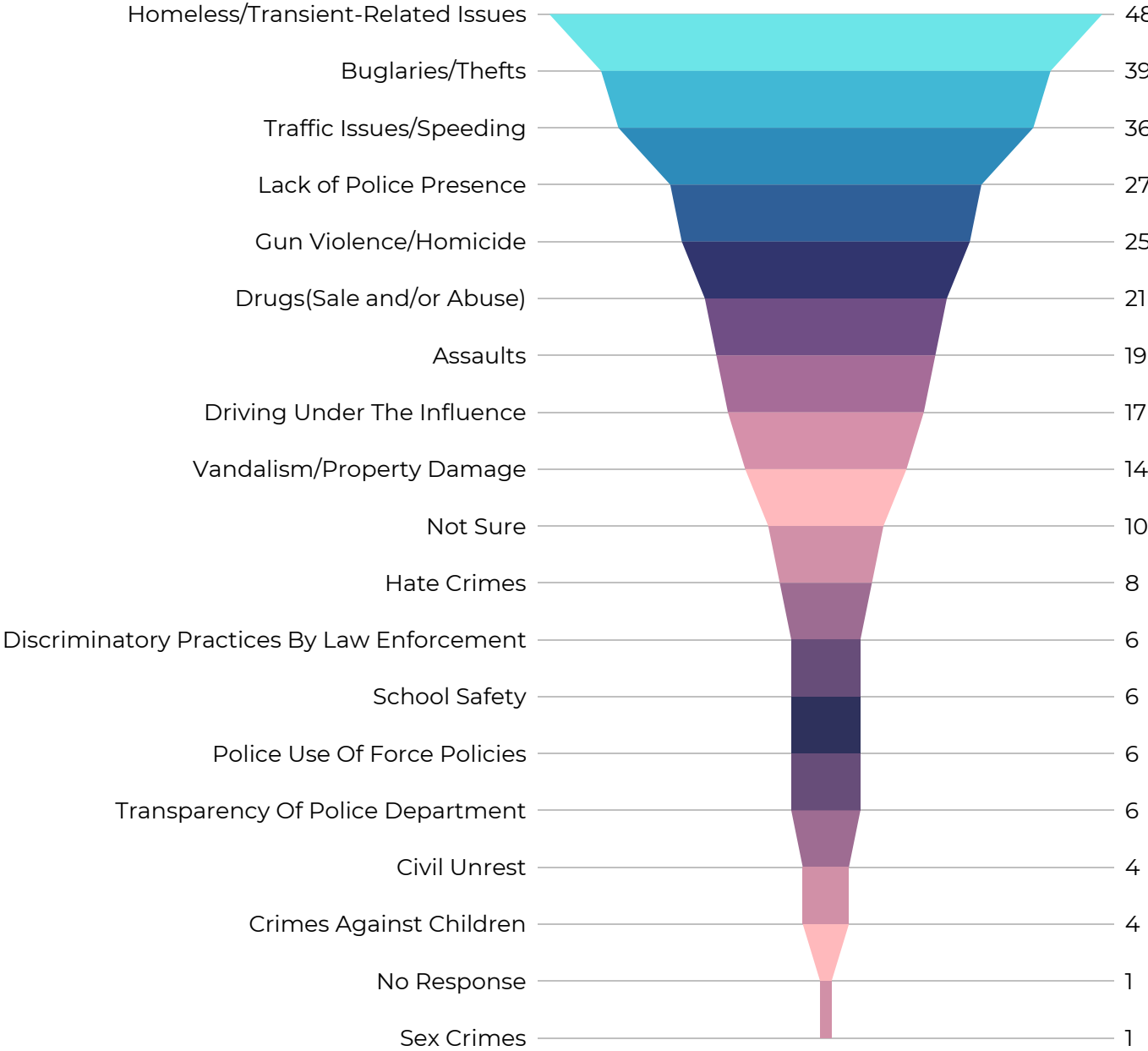
How safe do you feel in your neighborhood during nighttime hours?





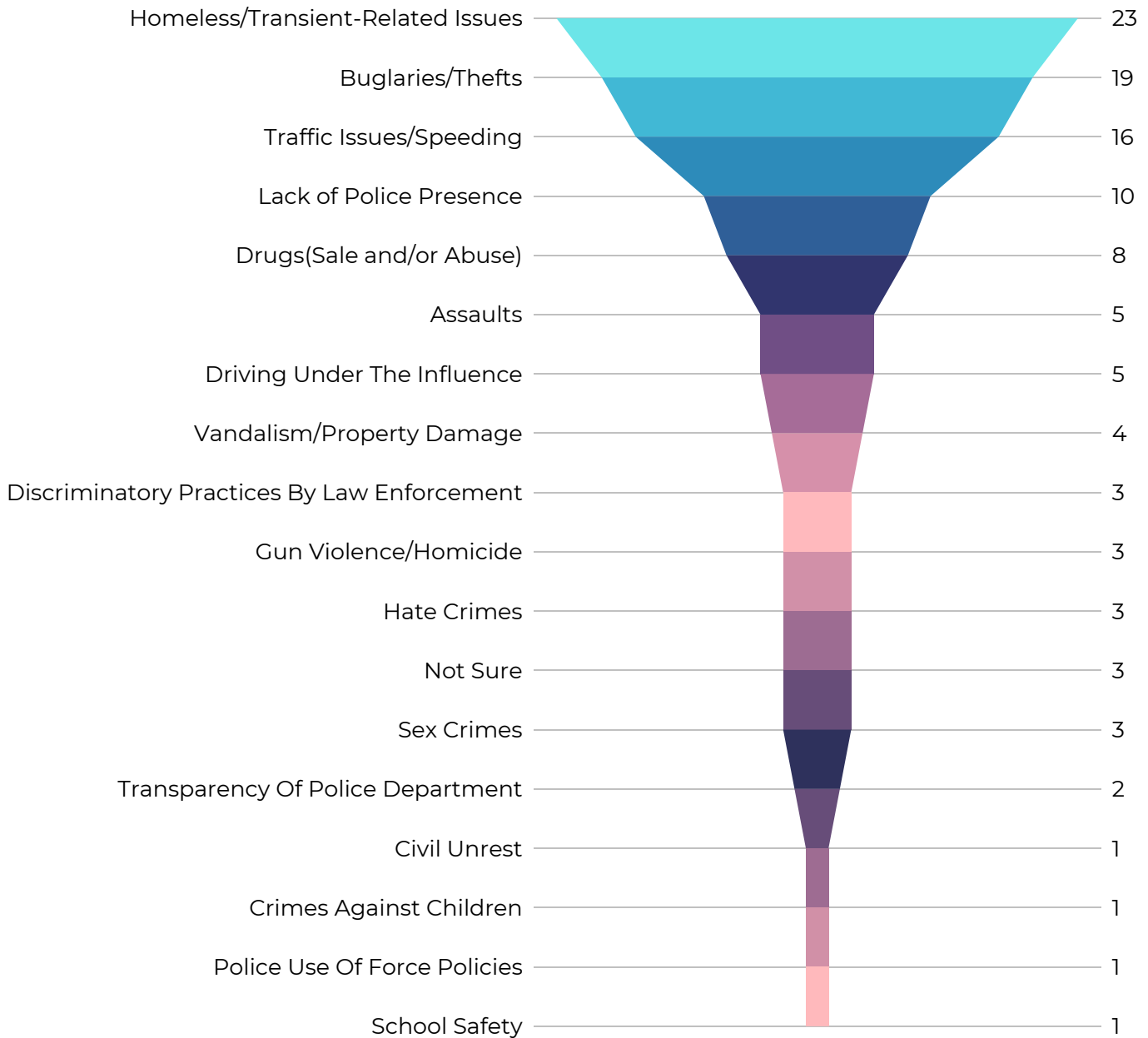
SECTION 7: Neighborhood Priorities - District 1

Neighbors were asked to select three issues they feel need the greatest attention in their neighborhoods. The top three responses for Commission District 1 neighborhoods were homeless/transient related issues, burglaries/thefts, and traffic issues/speeding.



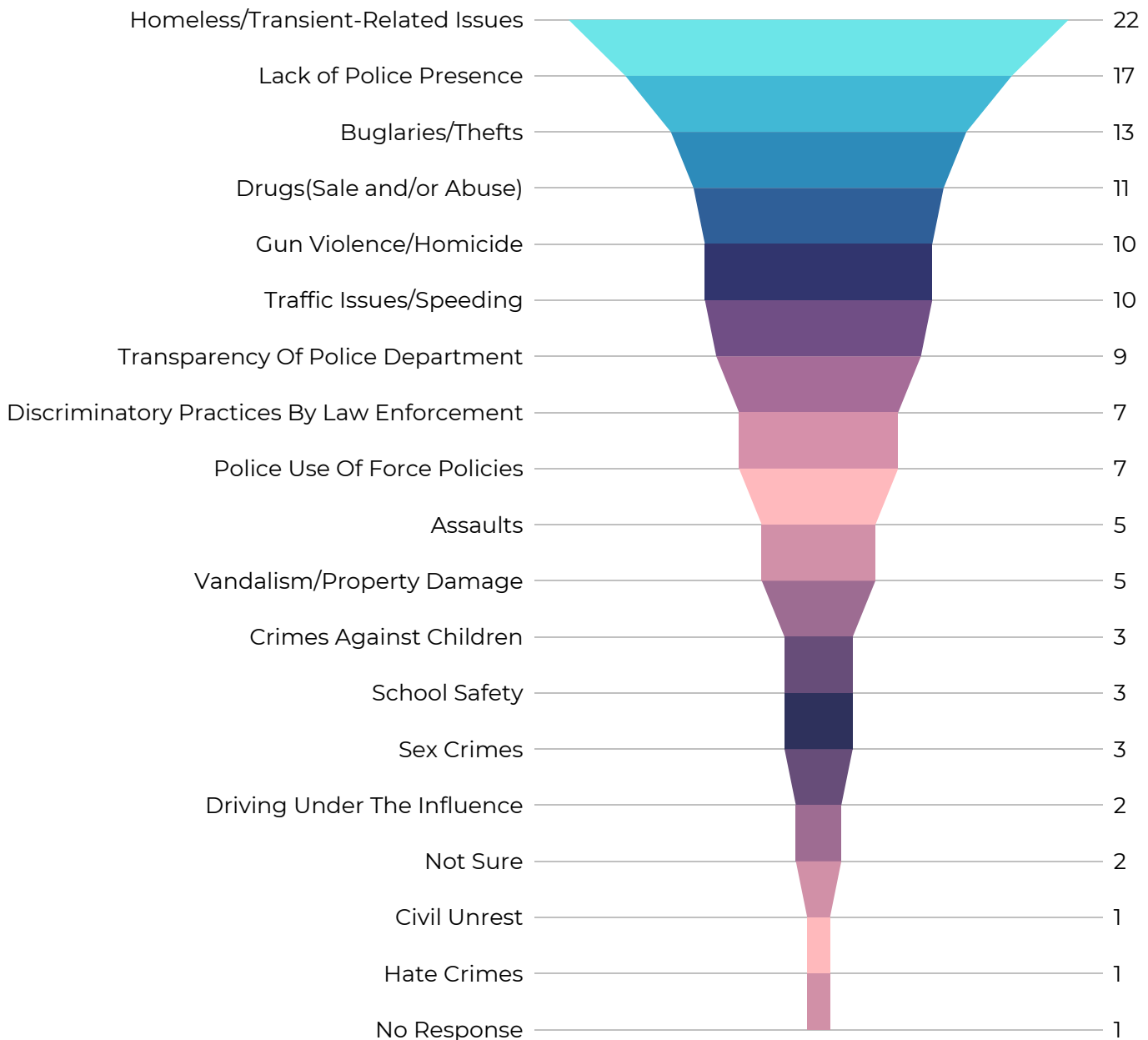
SECTION 7: Neighborhood Priorities - District 2

Neighbors were asked to select three issues they feel need the greatest attention in their neighborhoods. The top three responses for Commission District 2 neighborhoods were homeless/transient-related issues, burglaries/thefts, and traffic issues/speeding.



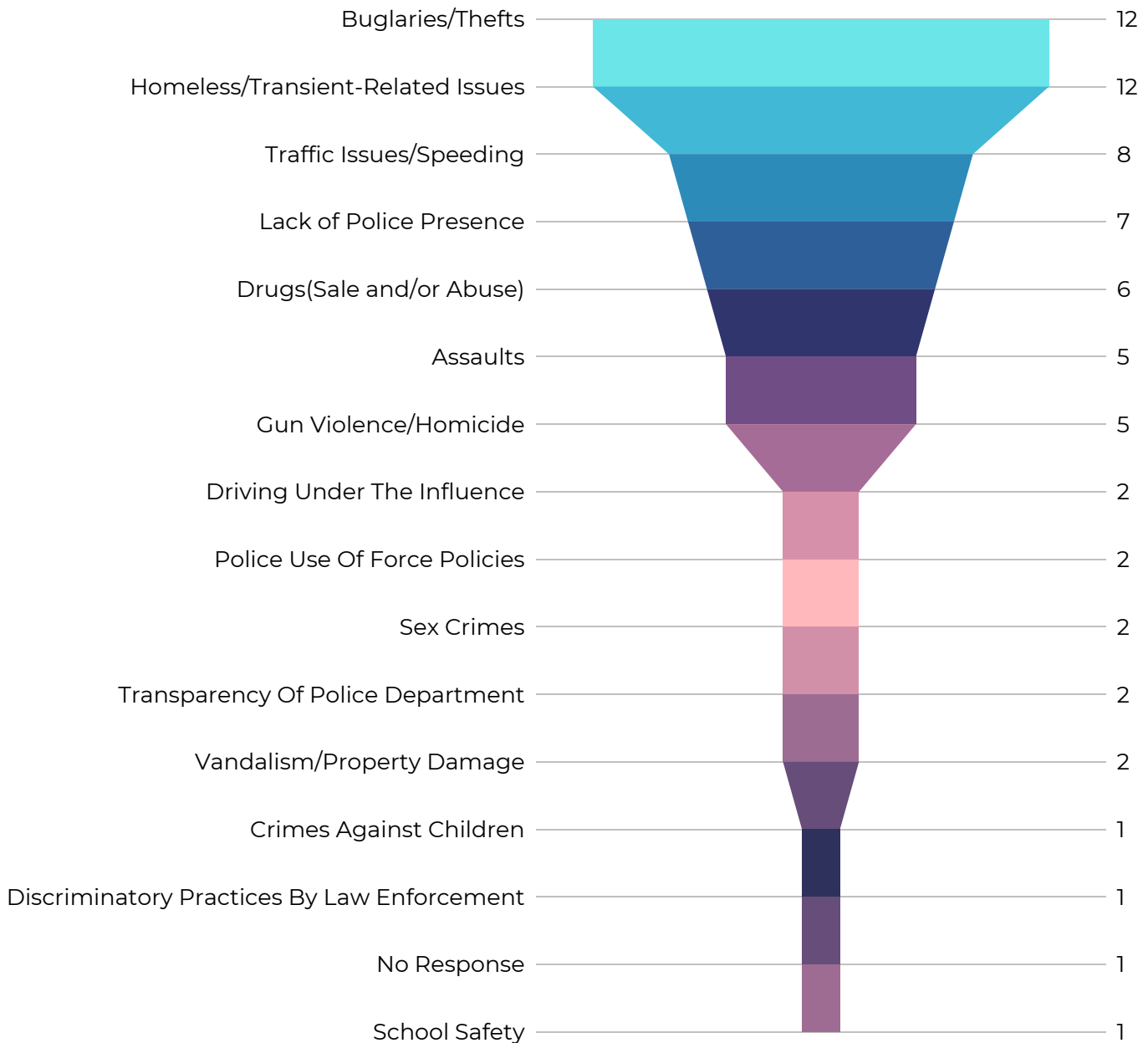
SECTION 7: Neighborhood Priorities - District 3

Neighbors were asked to select three issues they feel need the greatest attention in their neighborhoods. The top three responses for Commission District 3 neighborhoods were homeless/transient-related issues, lack of police presence, and burglaries/thefts.



SECTION 7: Neighborhood Priorities - District 4

Neighbors were asked to select three issues they feel need the greatest attention in their neighborhoods. The top five responses for Commission District 4 neighborhoods were burglaries/thefts, homeless/transient-related issues, traffic issues/speeding, lack of police presence, and drugs (sale and/or abuse).



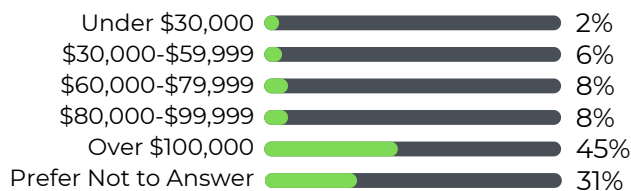
SECTION 8: Demographics

Demographics are collected in an effort to better understand the background characteristics of Neighbors and gain context of the data collected. Additionally, knowledge of the distribution of the demographic characteristics of Neighbors helps in determining how closely the sample replicates the population of Fort Lauderdale. The average age of Neighbors who responded was 60 years of age.



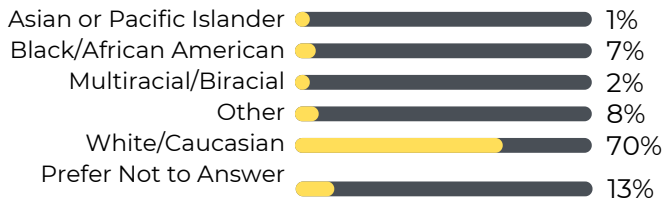
Length of Residency

Almost 40% of all Neighbors reported living in the city for over 20 years, while 20% have lived in the city between 0-4 years. Sixteen percent (16%) reported living in the city between 5-9 years.



Annual Income

A total of 45% of Neighbors reported an annual income of over \$100K, while 31% preferred not to answer the question. Only 2% of Neighbors reported making under \$30K.



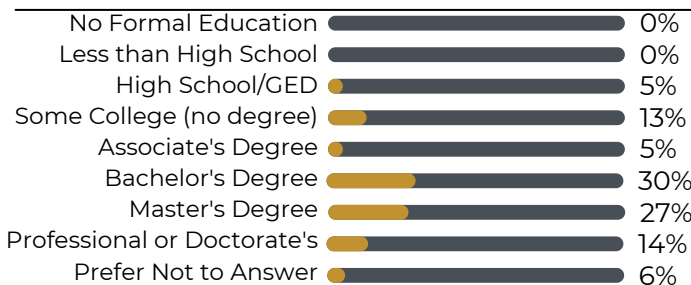
Race

Seventy percent (70%) of Neighbors identified as White, while 13% preferred not to answer. Only 7% identified as Black, which is an underrepresentation of the Black community in the survey results. Our Black Neighbors make up 31.5% of the population.



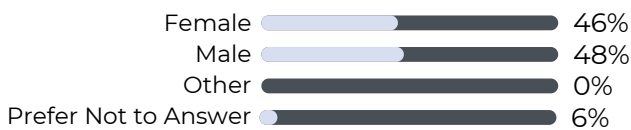
Hispanic/Latino Ethnicity

Eighty-one percent (81%) of Neighbors did not identify as Hispanic/Latino, while 9% did. This is an underrepresentation of our Hispanic/Latino Neighbors, which makes up 18.7% of the population.



Education Level

Respondents with a Bachelor's degree made up 30% of respondents, 27% obtained a Master's Degree and 14% obtained a professional or Doctorate degree. Very few respondents reported having no formal education or less than a high school education.



Sex/Gender

Male Neighbors made up 48% while female Neighbors made up 46%. Six percent (6%) preferred not to answer.

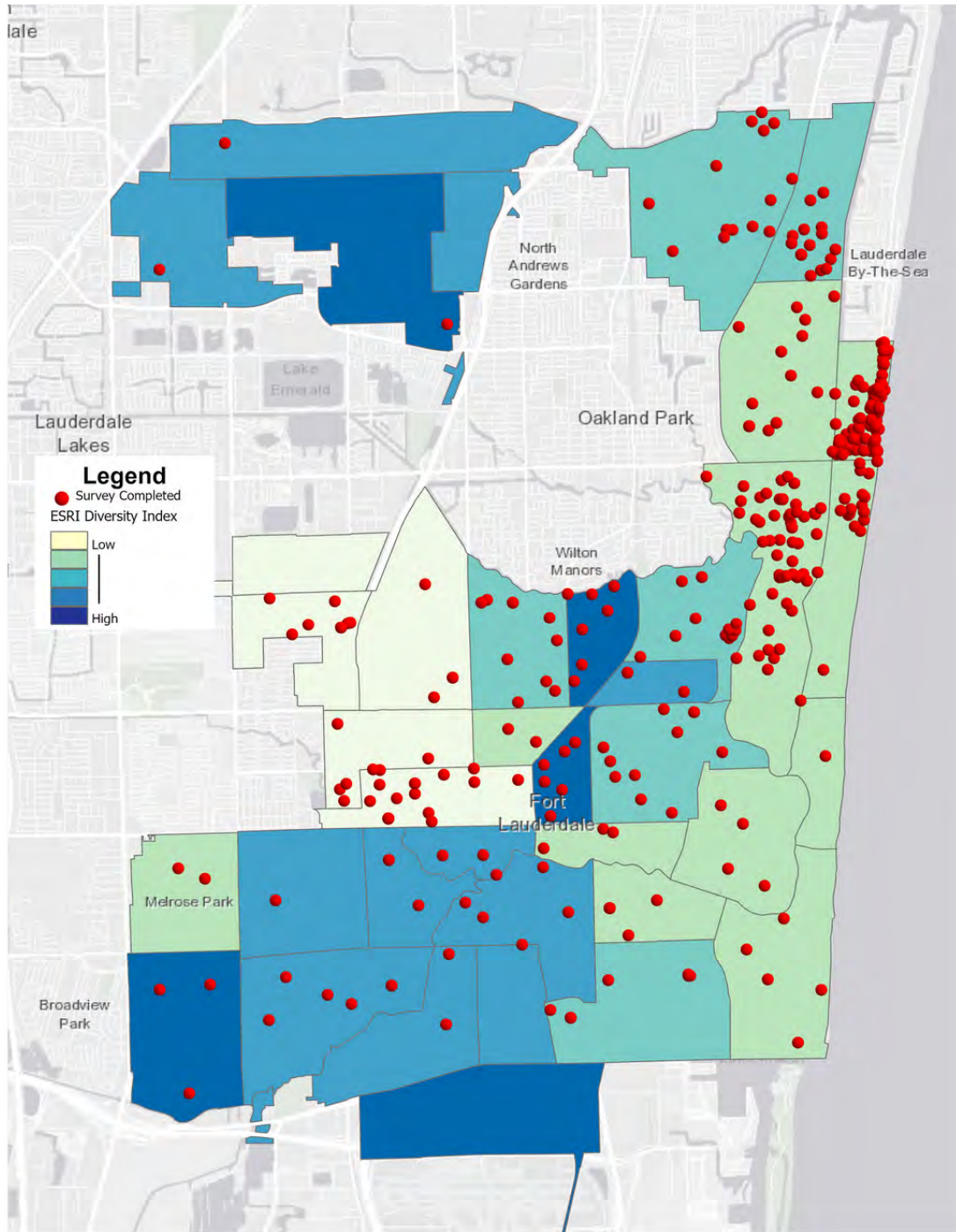


LGBTQ+

Over 75% of respondents did not identify as part of the LGBTQ+ community while 15% did. Ten percent (10%) preferred not to answer.

SECTION 8: Demographics

The ESRI Diversity Index map below reflects the diversity in the City within police zones. The index captures the racial and ethnic diversity of a geographic area in a single number ranging from 0 (no diversity) to 100 (complete diversity). While significant efforts were made to reach minority populations in Fort Lauderdale for feedback, the survey was unsuccessful in getting a representative sample of areas of higher diversity. Additionally, a large percentage of responses were received from Commission District 1 when compared to the other three commission districts.



*approximate self-reported location



Fort Lauderdale Police Department’s survey relied on self-reported information and the community’s ability and willingness to participate. Similar to the survey administered in 2021, certain populations and neighborhoods were underrepresented or not represented at all. Demographics in Commission Districts 2,3, and 4 were severely underrepresented as well as minority populations, while demographics in Commission District 1, White Neighbors, and Neighbors with a reported income of over \$100,000 were overrepresented. The Department is working diligently to build relationships with all communities thus hopefully improving survey participation in the future.

The Department will continue to conduct this survey once a year to gauge the community’s perceptions on the direction of the agency, identify areas of improvement as well as areas in which the agency is doing well. Future efforts will include a more robust marketing strategy to obtain a greater sample size of the minority populations and all neighborhoods in the City. We will also continue to coordinate with HOAs to obtain more responses. Any questions, comments or concerns regarding the survey can be emailed to PDsurvey@fortlauderdale.gov.

APPENDIX



Fort Lauderdale Police Department Community Survey

Thank you for taking the time to complete this community survey about crime and policing in the City of Fort Lauderdale. This survey has been designed to provide us with a current understanding of the perceptions of our community neighbors. The results are used to direct the department and enhance policing services as we strive to provide the most responsive, compassionate, and responsible police services possible. **Your answers are completely confidential and anonymous.**

This survey should take an estimated **5 minutes** to complete. It is completely voluntary and you do not need to answer every question. If you don't know or aren't sure, you may skip the question. Again, we would like to thank you for your input. It will be invaluable in our endeavor to provide the best policing services.

Instructions: Please indicate your response by marking the appropriate box based on your feelings, opinions, and experiences with Fort Lauderdale Police Department. For the purpose of this survey, the Department will be referred to as FLPD.

Section 1 – General Safety

Please tell us how safe you feel in the City of Fort Lauderdale overall.

- How safe do you consider yourself in the City of Fort Lauderdale?
 Very Unsafe Somewhat Unsafe Neutral Somewhat Safe Very Safe
- How safe do you feel in your neighborhood during daytime hours?
 Very Unsafe Somewhat Unsafe Neutral Somewhat Safe Very Safe
- How safe do you feel in your neighborhood during nighttime hours?
 Very Unsafe Somewhat Unsafe Neutral Somewhat Safe Very Safe

Section 2 – Community-Based Policing

Community-Based Policing allows the community and the police to work together to address causes of crime, safety issues, and improve the quality of life for everyone in the community. Based on this definition, do you think:

- FLPD practices community policing.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
- FLPD develops relationships with members of the community.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
- FLPD makes it easy for members of the community to provide input.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
- I personally participate in neighborhood (HOA) meetings.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know

Fort Lauderdale Police Department Community Survey

Section 3 – Perceptions of Fort Lauderdale Police

Please share with us your perception of Fort Lauderdale Police Officers.

1. FLPD officers treat people fairly.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
2. FLPD officers treat people with respect.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
3. I trust FLPD officers.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
4. Would you hesitate to call the FLPD for assistance?
 Yes No
If you selected yes, in a few words, can you let us know why? _____

Section 4 – Satisfaction of Contact with Fort Lauderdale Police

1. Have you had contact with an FLPD officer in the last 12 months? Yes No
 1. If Yes – proceed to question 2 in this section
 2. If No - proceed to Section 5
2. To what extent did the officer(s) explain their actions or procedures?
 Not at all To a small extent To some extent To a moderate extent To a large extent
3. To what extent did the officer(s) respond to your needs?
 Not at all To a small extent To some extent To a moderate extent To a large extent
4. To what extent did the FLPD officer(s) display professionalism?
 Not at all To a small extent To some extent To a moderate extent To a large extent
5. What was the reason for your contact? Arrested Civil complaint Complaint about officer General question
 Medical emergency Provide information Recognition of officer Traffic citation Victim of a crime
 Witnessed a crime Other _____
6. If you called 911 Emergency, how quickly did an FLPD officer respond?
 Much longer than expected Longer than expected About what I expected Quicker than expected Didn't show up
 I did not call 911 Emergency
7. What was your method of contact? 911 Emergency Non-emergency line In-person contact

Section 5 – Image of Fort Lauderdale Police

In this section, choose the appropriate answer for your opinion on the statements.

1. FLPD has a good public image.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
2. FLPD is portrayed fairly by the media.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree



Fort Lauderdale Police Department Community Survey

Section 5 continued

3. FLPD provides timely and useful information to members of the community through social media, website, HOA meetings, etc.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
4. FLPD officers are respected by the community.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
5. Traffic enforcement in Fort Lauderdale meets the needs of the community.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
6. FLPD is providing appropriate community education and outreach programs.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
7. There is an appropriate representation of minority officers in FLPD (Black, Hispanic, female, LGBT+, etc.)
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
8. The police presence in my neighborhood is appropriate for my needs.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
9. I feel safe in the presence of police.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
10. A formal complaint brought against an FLPD officer will receive a fair, objective, timely response.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
11. FLPD is headed in a positive direction as a law enforcement agency.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree

Section 6 – Neighborhood Priorities

Please select three (3) issues you think need the greatest attention within your neighborhood.

- | | | |
|--|--|---|
| <input type="checkbox"/> Assaults | <input type="checkbox"/> Drugs (sale and/or abuse) | <input type="checkbox"/> School Safety |
| <input type="checkbox"/> Burglaries/Thefts | <input type="checkbox"/> Gun Violence/Homicide | <input type="checkbox"/> Sex Crimes (sexual assaults/lewd behavior) |
| <input type="checkbox"/> Crimes Against Children | <input type="checkbox"/> Hate Crimes | <input type="checkbox"/> Traffic Issues/Speeding |
| <input type="checkbox"/> Civil Unrest | <input type="checkbox"/> Homeless/Transient related problems | <input type="checkbox"/> Transparency of Police Department |
| <input type="checkbox"/> Discriminatory Practices by Law Enforcement | <input type="checkbox"/> Lack of Police Presence | <input type="checkbox"/> Vandalism/Property Damage |
| <input type="checkbox"/> Driving Under the Influence | <input type="checkbox"/> Police Use of Force Policies | <input type="checkbox"/> Not sure |



Fort Lauderdale Police Department Community Survey

Section 7 – Residential Information

This information will only be used in making sure we are getting a representative sample of the community we serve.

1. How long have you lived in Fort Lauderdale?
 0-4 years 5-9 years 10-14 years 15- 19 years Over 20 years
2. Age? ____ Prefer not to answer
3. What is the average yearly income before taxes for your household?
 Under \$30,000 \$30,001 – \$59,999 \$60,000 - \$79,999 \$80,000 - \$99,999 Over \$100,000 Prefer not to answer
4. I identify as
 Asian or Pacific Islander Black or African American Native American or Alaskan Native
 White or Caucasian Multi-Racial or Biracial Prefer not to answer
5. Do you identify as Hispanic or Latino? Yes No Prefer not to answer
6. The person completing this survey is Female Male Prefer not to answer
7. What is your highest level of education completed?
 No formal education
 Less than high school diploma
 High School Diploma or GED
 Some College but no degree
 Associate's Degree
 Bachelor's Degree
 Master's Degree
 Professional or Doctorate Degree
 Prefer not to answer
8. Do you identify as a member of the LGBTQ+ community? Yes No Prefer not to answer
9. What is the name of the HOA or neighborhood you reside in? _____
10. What is the nearest intersection to the location of your residence? _____

We understand your time is valuable. Thank you for taking the time to tell us how we are doing. You may return this survey to our Fort Lauderdale Police headquarters, scan and email it to PDSurvey@fortlauderdale.gov or return it by mail to:

**Fort Lauderdale Police Department
Attn: Office of the Chief
Performance Analysis
1300 W. Broward Blvd.
Fort Lauderdale, FL 33312**





WE BUILD COMMUNITY

1300 W. Broward Boulevard
Fort Lauderdale, FL 33312
www.flpd.org