



Memorandum

Memorandum No: 21-121

Date: December 8, 2021

To: Honorable Mayor and Commissioners

From: Chris Lagerbloom, ICMA-CM, City Manager

Re: **2021 Fort Lauderdale Police Department Community Survey Results**

At the beginning of 2021, the Fort Lauderdale Police Department (FLPD) administered a survey to City of Fort Lauderdale residents (referred to as neighbors). The purpose of the survey is to gauge the overall perceptions and feelings about the Department and the services it provides. It was designed to obtain areas of concerns, issues of importance and how neighbors view the Department. This is the first survey the Department has conducted, independently, and will administer every year as part of a longitudinal study of the Department. The results are statistically valid and representative of the residents of the City.

Methodology

The survey link was deployed electronically via social media platforms (Twitter, Facebook) and the FLPD website. Additional announcements were made during homeowner's association meetings, the Riverwalk magazine, the City's website, and City Commission newsletters to constituents. Neighbors were given the option to complete a paper copy, if desired; however, none were received. A total of 943 responses were submitted via the online platform. Four hundred twelve (412) responses were received within the first seven days. The margin of error (measurement of error in the results of a survey) is +/- 3.18% at a 95% level of confidence. In other words, if the same survey was administered 100 times, the results would come back the same in 95 of those 100 times within plus or minus 3.18%.

Major Findings

- Almost 67% of Neighbors feel safe in the City overall.
- Over 82% of Neighbors feel safe in the City during daytime hours.
- Neighbors' feeling of safety decreased by 30% during nighttime hours.
- Almost 57% of Neighbors feel FLPD officers treat people fairly.
- Over 60% of Neighbors feel FLPD officers treat people with respect.
- Over 68% of Neighbors trust FLPD officers.
- Almost 89% of Neighbors would not hesitate to contact FLPD for assistance.
- Almost 74% of Neighbors who had contact with an FLPD officer in the last 12 months believed the officer displayed professionalism.

- More than half of Neighbors believe the Department has a positive image.
- Responses were split evenly (agree or disagree) that police presence in their neighborhoods were appropriate for their need.
- The top issues for Neighbors are:
 - Homeless/transient issues (51.9%)
 - Burglaries/Thefts (50.2%)
 - Traffic issues/speeding (50.1%)
 - Lack of Police Presence (32%)
- The largest demographic (73%) to respond to the survey identified as White or Caucasian.
- Almost 6% of Neighbors that responded identified as Black or African American.
- Commission District 3 made up less than 4% of all responses.

Conclusion

The Department will conduct this survey once a year to gauge the community's perceptions on the direction of the agency and identify areas of improvement, as well as areas in which the agency is doing well. Future efforts will include a more robust marketing strategy to obtain a greater sample size of the minority populations and all neighborhoods in the City.

Attachment: 2021 FLPD Community Survey Results

cc: Tarlesha W. Smith, Esq., Assistant City Manager
Greg Chavarria, Assistant City Manager
Alain E. Boileau, City Attorney
Jeffrey A. Modarelli, City Clerk
John C. Herbst, City Auditor
Department Directors
CMO Managers



2021 Community Survey Results



Fort Lauderdale Police Department

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Message from the Chief of Police



I would like to personally thank our community for participating in such an important survey. The Fort Lauderdale Police Department is committed to improving community/police partnerships and this is the first step to evaluating our efforts toward that goal. A true community/police partnership is not one based on convenience, but a partnership built upon trust and this survey gives you an important role directing our mission in the future.

As I continue to evaluate our service to the community, I am incredibly proud of the care and professionalism our employees display toward our citizens daily. The Sworn and Professional Staff have served nobly throughout the most challenging time in our country's history to ensure the safety of our residents. The exemplary fashion in which they represent the FLPD does not go unnoticed.

As we move into 2022, the department is committed to making community policing and problem solving the charge of the entire organization, not just responsibility of a select few. The mission of the FLPD is to be a GUARDIAN for all our communities, serving with distinction, pride and humility. For the organization to fulfill this mission, we need the community as valued partners in all aspects of our operations. I thank you for partnering with the FLPD to make Fort Lauderdale a safer place to work, live and visit.

Larry R. Sciroto
Chief of Police



Executive Summary

Fort Lauderdale Police Department (FLPD) administered a survey to residents (referred to as Neighbors) of the City of Fort Lauderdale at the beginning of 2021. The purpose of the survey was to gauge the overall perceptions and feelings about the Department and the services it provides. It was designed to obtain areas of concerns, issues of importance and how Neighbors view the Department. This is the first survey the Department has conducted independently and will administer the survey every year as part of a longitudinal study of the Department.

Major Findings

- Almost 67% of Neighbors feel safe in the City overall.
- Over 82% of Neighbors feel safe in the City during daytime hours.
- Neighbors' feeling of safety decreased by 30% during nighttime hours.
- Almost 57% of Neighbors feel FLPD officers treat people fairly.
- Over 60% of Neighbors feel FLPD officers treat people with respect.
- Over 68% of Neighbors trust FLPD officers.
- Almost 89% of Neighbors would not hesitate to contact FLPD for assistance.
- Almost 74% of Neighbors who had contact with an FLPD officer in the last 12 months believed the officer displayed professionalism.
- More than half of Neighbors believe the Department has a positive image.
- Responses were split evenly (agree or disagree) that police presence in their neighborhoods were appropriate for their need.
- The top issues for Neighbors are:
 - Homeless/transient issues (51.9%)
 - Burglaries/Thefts (50.2%)
 - Traffic issues/speeding (50.1%)
 - Lack of Police Presence (32%)
- The largest demographic (73%) to respond to the survey identified as White or Caucasian.
- Almost 6% of Neighbors that responded identified as Black or African American.
- Commission District 3 made up less than 4% of all responses.



Introduction

According to U.S. Census Bureau estimates, the City of Fort Lauderdale currently has an estimated population of over 182,000 residents. Throughout the course of any given day, the Fort Lauderdale Police Department (FLPD) receives an average of 586 calls for service. In an effort to gain better understanding of the sentiments of the residents (referred to as Neighbors) of the City, the Department deployed a survey at the end of January 2021. This survey contained a wide-ranging series of questions, professionally designed to gain insight on our Neighbor's thoughts and feelings on the performance of the police department and its staff both sworn and civilian.

The benefits of a community survey are ample and significant. It may provide descriptive information that extends beyond the traditional police workload, criminal and arrest activity, reported offenses and calls for service. Surveys collect information about resident's views about crime, their perceptions of the law enforcement officers that serve them, and their willingness to contribute to the principles of community-based policing. Surveys may also provide detailed information about specific problems affecting neighborhoods in the city, which assist in focusing police resources¹.

This survey assessed many topics, including:

- ❖ Confidence in FLPD and it's officers
- ❖ FLPD's performance
- ❖ Satisfaction with police contacts
- ❖ Police legitimacy
- ❖ Fear of crime and perceived safety
- ❖ Victimization and exposure to crime
- ❖ Awareness of police services
- ❖ Racial/ethnic differences in attitudes towards police
- ❖ Collaboration in crime control efforts

Methodology

In January 2021, the survey link was deployed electronically via social media (Twitter, Facebook) and the FLPD website. Additional announcements were made during HOA meetings, the Riverwalk magazine, the City's website, and City Commission newsletters to constituents. Neighbors were given the option to complete a paper copy if desired, however, none were received. A total of 943 responses were submitted via the online platform. Four hundred twelve (412) responses were received within the first 7 days.

The margin of error (measurement of error in the results of a survey) is +/- 3.18% at a 95% level of confidence. In other words, if the same survey was administered 100 times, the results would come back the same in 95 of those 100 times within plus or minus 3.18%.

1. Weisel, D., Bureau of Justice Statistics, & Office of Community Oriented Policing Services. (1999, October). *Conducting Community Surveys: A Practical Guide for Law Enforcement Agencies*. <https://bjs.ojp.gov/content/pub/pdf/ccspglea.pdf>



Findings – Section 1 General Safety

A majority of Neighbors (67%) reported feeling safe overall in the City of Fort Lauderdale. Almost 13% reported feeling neutral and 19.4% reported feeling unsafe. The percentage of Neighbors that reported feeling unsafe in the City were nearly evenly distributed by the number of years they have lived in the City. Over 32% of Neighbors that reported earning less than \$30,000 in annual income reported feeling somewhat or very unsafe. Females reported feeling more unsafe than males and 15% of Neighbors that identified as members of the LGBTQ+ community reported feeling somewhat or very unsafe. Over 60% of Neighbors between the ages of 18 and 49 reported feeling unsafe.

How safe do you feel in the City of Fort Lauderdale?



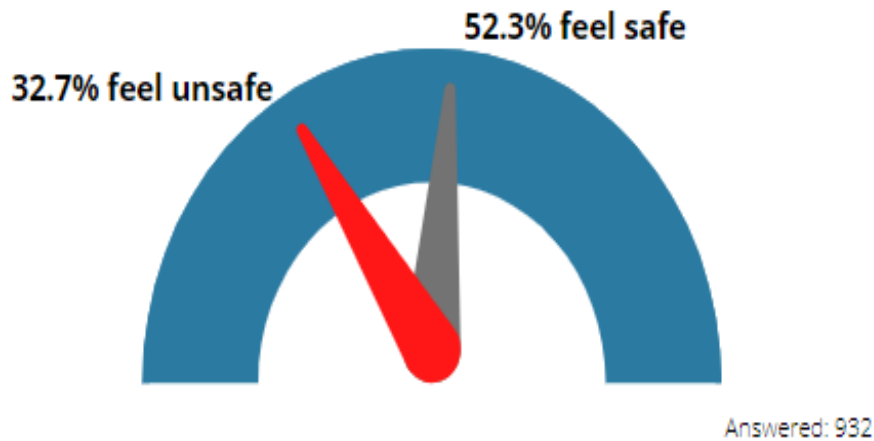
A large majority of Neighbors (82.2%) reported feeling safe in their neighborhood during daytime hours. A smaller percentage, 9.9%, reported feeling unsafe in their neighborhood. The residents of the Coral Ridge HOA submitted the second most responses and over 11% of those Neighbors reported feeling unsafe in their neighborhood.

How safe do you feel in your neighborhood during daytime hours?



When compared to how safe Neighbors felt in their neighborhood during daytime hours, the feeling of safety during nighttime hours significantly decreased. Fifty two percent (52%) reported feeling safe and 32.7% reported feeling unsafe during nighttime hours.

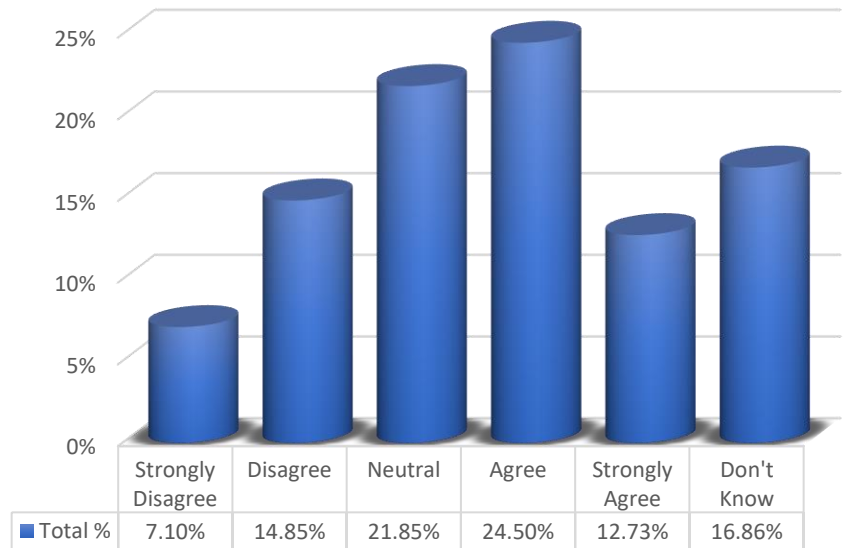
How safe do you feel in your neighborhood during nighttime hours?



Findings – Section 2 Community-Based Policing

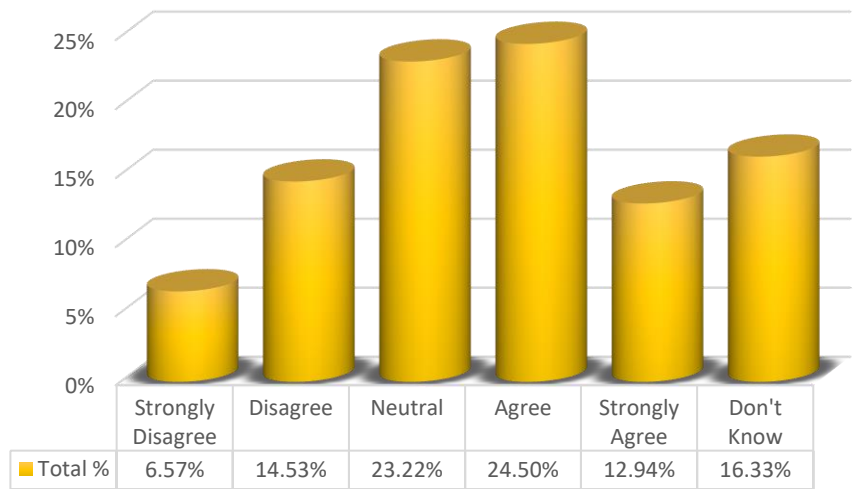
Community-based policing allows the community and the police to work together to address causes of crime, safety issues, and improve the quality of life for everyone in the community. Based on this definition, 923 of 943 Neighbors provided a response on how they felt about the following statements. Over 37% agreed or strongly agreed with the statement “FLPD practices community policing”, while almost 22% felt neutral and almost 17% didn’t know. Almost 22% of Neighbors that responded disagreed or strongly disagreed with this statement. Over 40% of those that disagreed have been residents of the City for over 20 years.

FLPD practices community-based policing



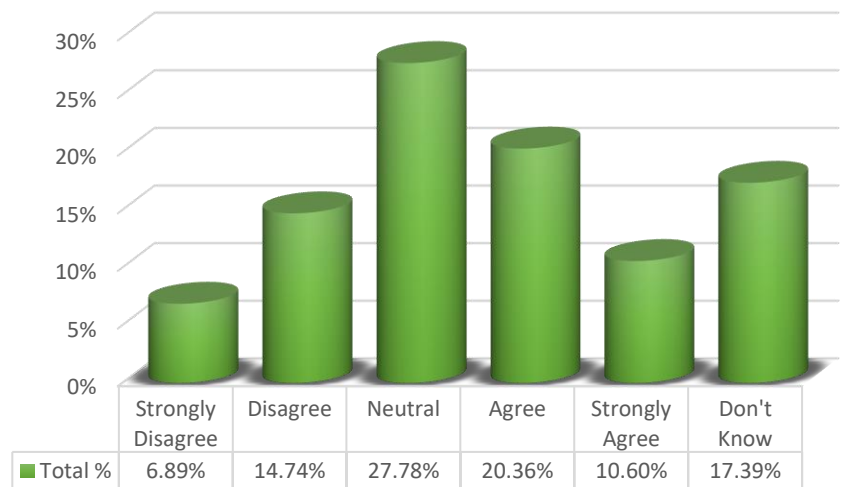
The responses for the statement “FLPD develops relationships with members of the community” were similar to the previous statement. Over 37% agreed or strongly agreed with this statement, while 23% and 16% were neutral or didn’t know, respectively. A total of 21% disagreed or strongly disagreed with this statement. Similar to the previous statement, over 40% of those that disagreed have been residents for more than 20 years.

FLPD develops relationships with members of the community.



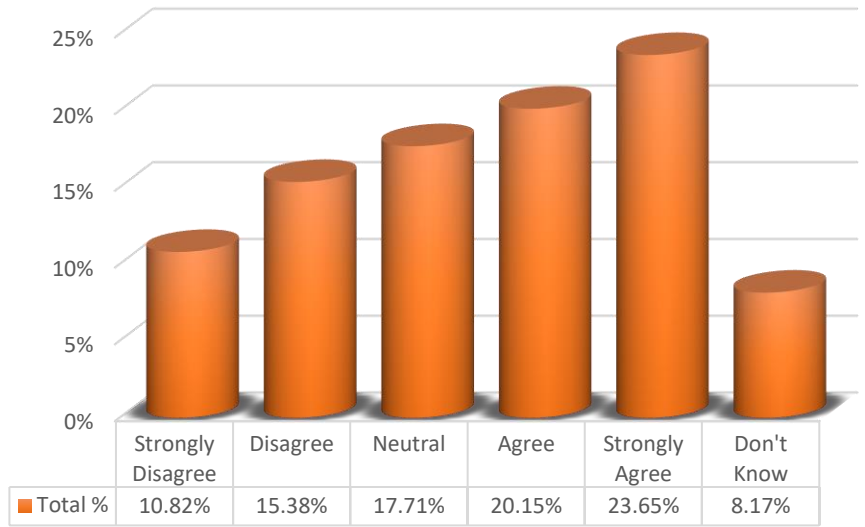
A smaller percentage, 31% agreed or strongly agreed that the Department makes it easy for members of the community to provide input. Over 45% didn’t know or were neutral to this statement. Almost 22% responded that they disagreed or strongly disagreed with this statement.

FLPD makes it easy for members of the community to provide input.



Almost 44% of Neighbors agreed or strongly agreed that they participate in HOA meetings. Twenty six percent (26%) of Neighbors do not personally participate in HOA meetings, while 18% were neutral (they did not participate frequently). Of the Neighbors that don't participate, between 22% and 24% stated they disagreed or strongly disagreed with the previous statements on developing relationships and providing input. A similar average percentage of those that do participate in HOA meetings disagreed with previous statements as well.

I personally participate in neighborhood (HOA) meetings.

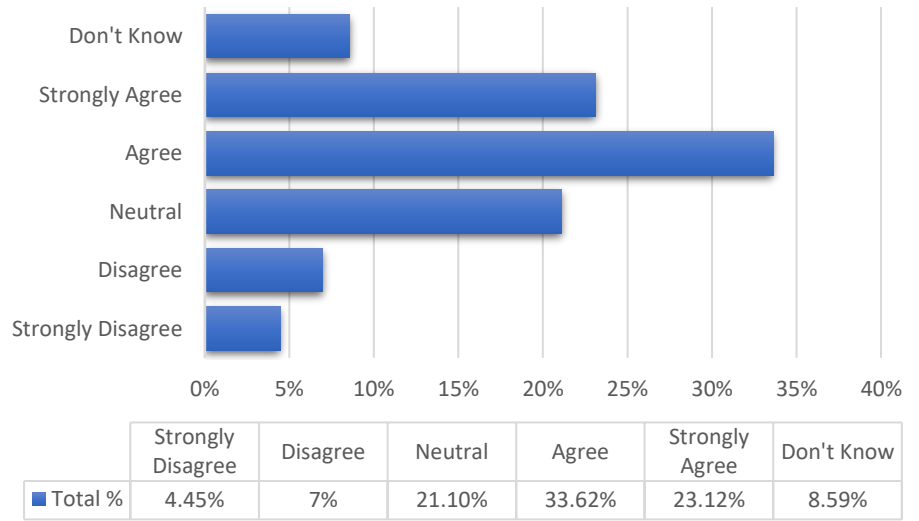




Findings – Section 3 Perceptions of Police

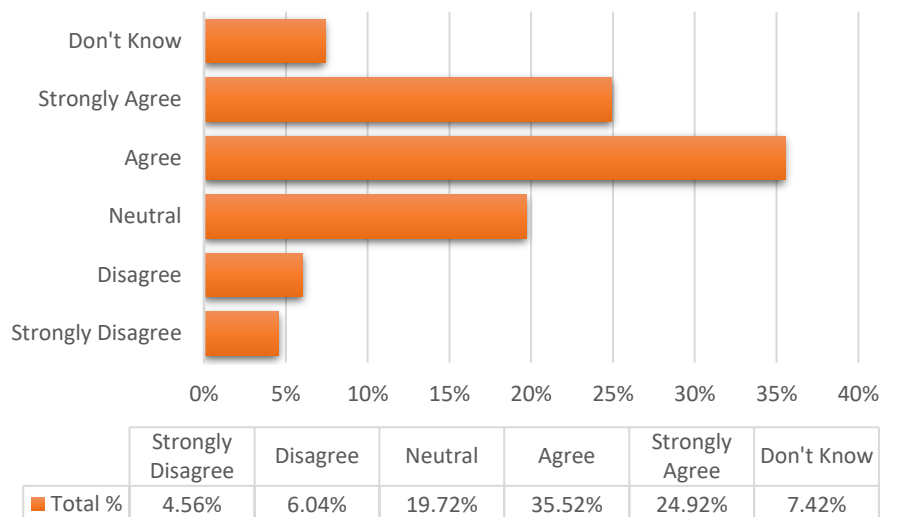
Neighbors were asked to respond to the statements in this section with whether they strongly agree, agree, felt neutral, disagreed, strongly disagreed, or didn't know. More than half (57%) responded that they agreed or strongly agreed that FLPD officers treat people fairly, while 21% remained neutral. Eleven percent (11%) disagreed or strongly disagreed with this statement. When race/ethnicity is factored in, almost 37% of Black Neighbors disagreed or strongly disagreed with this statement while 9% of White Neighbors disagreed or strongly disagreed.

FLPD officers treat people fairly.



Over 61% of Neighbors agreed or strongly agreed with the statement “FLPD officers treat people with respect”, while 27% responded neutral or didn't know. Almost 11% disagreed or strongly disagreed with this statement. Similar to the results of the previous statement when race/ethnicity is factored in, almost 39% of Black Neighbors disagreed or strongly disagreed with this statement, while 35% remained neutral. Seventy percent (70%) of Neighbors that identified as Hispanic or Latino agreed or strongly agreed with the statement.

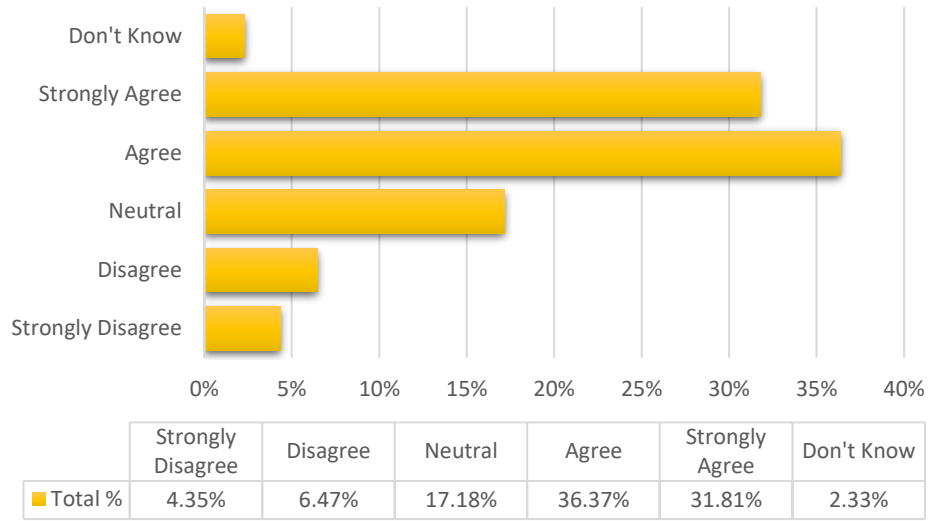
FLPD officers treat people with respect.



Findings – Section 3 Perceptions of Police cont.

Over 68% of Neighbors agreed or strongly agreed that they trust FLPD officers, while 17% were neutral. Almost 11% of Neighbors stated they disagreed or strongly disagreed with the statement. Only 2% didn't know if they trust FLPD officers. When years of residency is factored in, Neighbors living in the City between 10 and 14 years disagreed or strongly disagreed with this statement at a higher rate (17%) than residents living in the City less than 10 years of more than 15 years (9%).

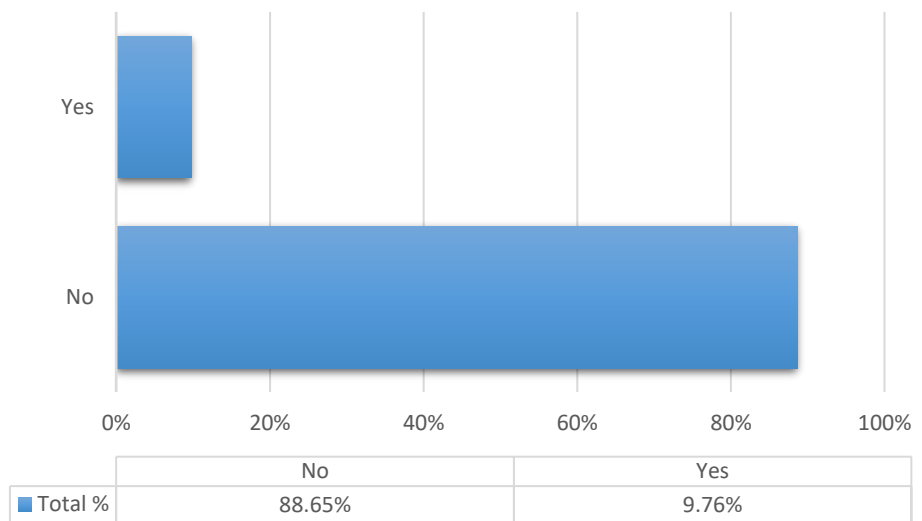
I trust FLPD officers.



Less than 10% of Neighbors stated they would hesitate to call FLPD for assistance, while 89% responded they would not hesitate to call FLPD for assistance. Those that would hesitate stated the following reasons:

- Lack of or slow response (30%)
- Fear of police (16%)
- Would evaluate situation fearing escalation by police (16%)
- Past experience with treatment from FLPD officer (16%)
- Miscellaneous reasons (12%)
- No reason given (9%)

Would you hesitate to call FLPD for assistance?



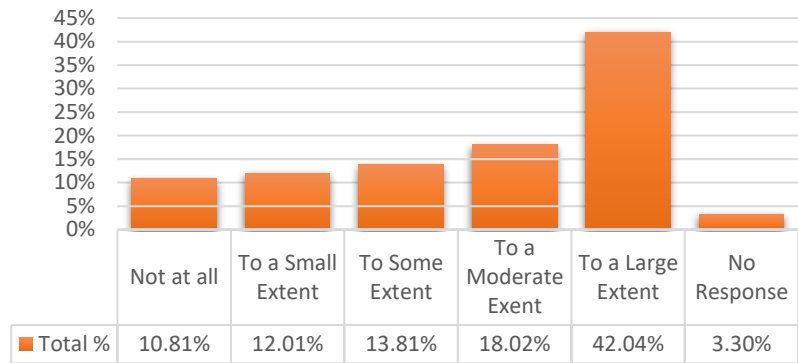
Findings – Section 4 Contact with FLPD

The following section asked Neighbors if they had contact with an FLPD officer within the last year in an effort to gauge the impact of procedural justice training for officers. Procedural justice speaks to four principles: fairness in the processes, transparency in actions, opportunities for a voice, and impartiality in decision making.

A total of 931 Neighbors responded. Of those that responded, 598 (63%) responded no to having contact with an FLPD officer(s), while 333 (35%) responded yes. The following graphs reflect the sentiments of those that responded yes.

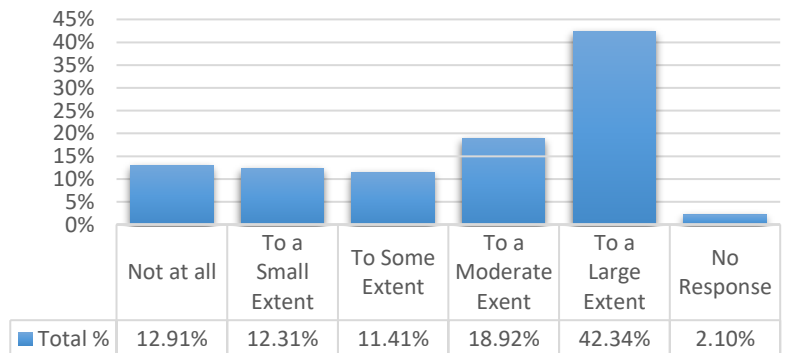
Sixty percent (60%) of those that responded yes believed that the officer(s) explained their actions or procedures to a moderate or large extent. Twelve percent (12%) believed that the officer(s) explained their actions to a small extent. Almost 11% believed that actions weren't explained at all.

To what extent did the officer(s) explain their actions or procedures?



Over 61% of those that responded yes believed that the officer(s) responded to their needs to a moderate or large extent. Twelve percent (12%) believed that the officer(s) responded to their needs to a small extent. Almost 13% believed that their needs weren't met at all.

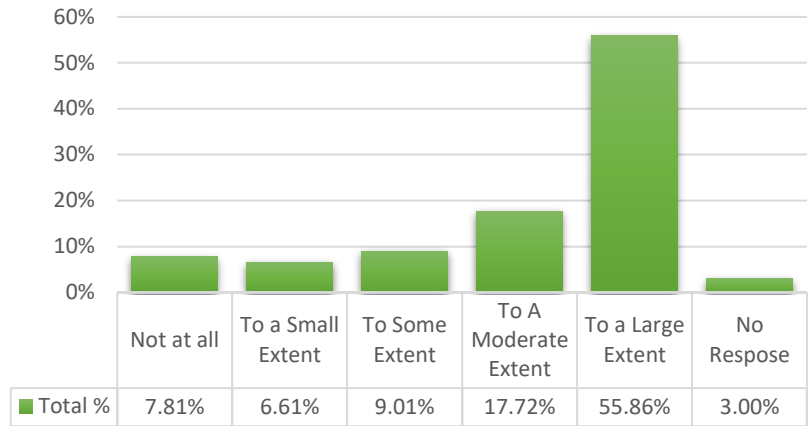
To what extent did the officer(s) respond to your needs?



Findings – Section 4 Contact with FLPD cont.

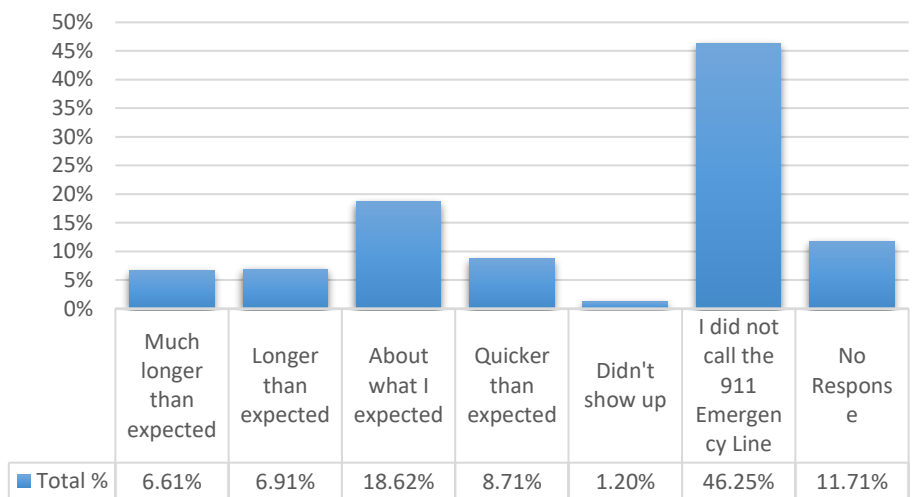
Almost 74% of Neighbors that had contact with an FLPD officer believed the officer displayed professionalism throughout the course of their interaction and an additional 9% believed it was displayed to some extent. Almost 7% stated professionalism was displayed to a small extent while 8% believed the officer did not display professionalism at all. Of note, a majority of those that believed the officer did not display professionalism responded negatively to almost all questions throughout the survey.

To what extent did the officer(s) display professionalism?



If you called 911 Emergency, how quickly did an FLPD officer respond?

The average response time for a Priority 1* 911 call is 4 minutes and 18 seconds. Sixty-five percent (65%) of those that called 911 reported response time to be about what they expected or quicker. About 32% reported the response time as longer or much longer than expected. This may have been due to the priority assigned based on the information the caller provided to the dispatcher.



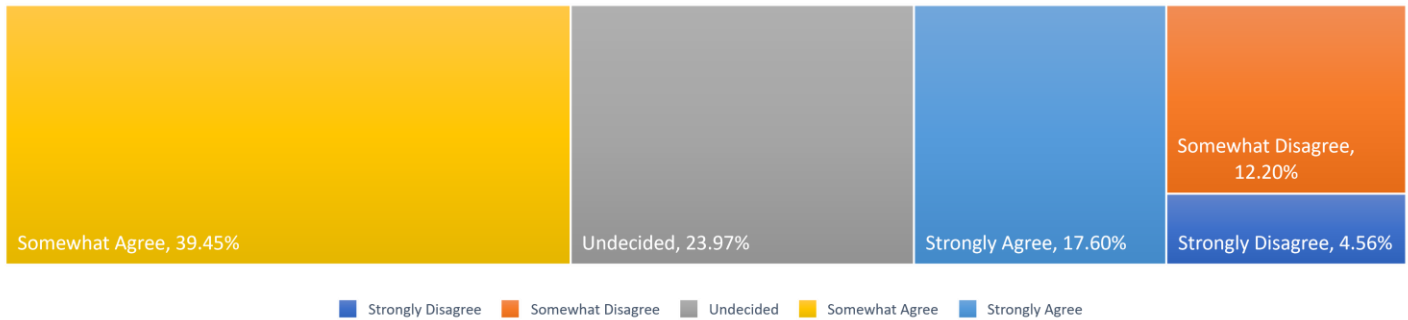
*Priorities 1 through 4 are assigned by Broward Dispatch Center based on information provided by caller. Priority 1 is the highest priority (emergency).



Findings – Section 5 Image of Police

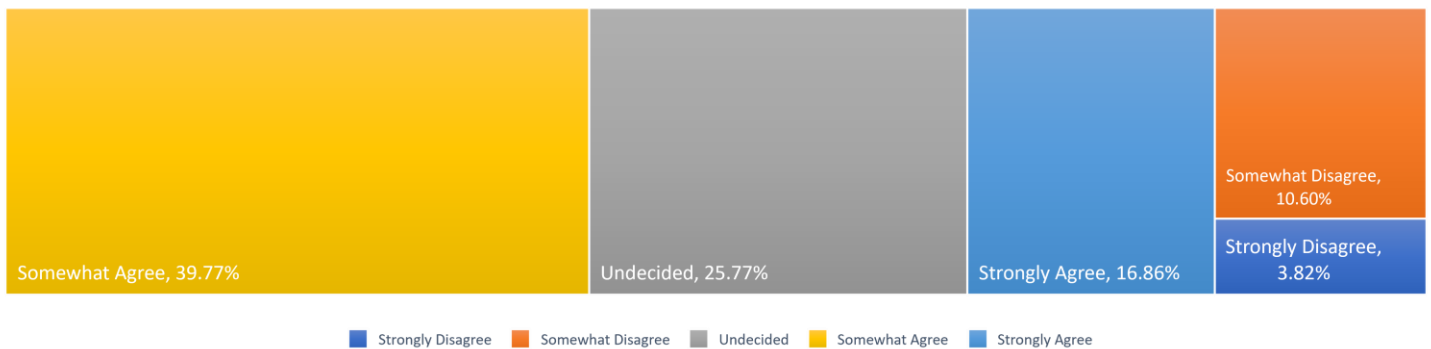
The following section asked Neighbors to specify if they strongly agree, agree, disagree, strongly disagree or were undecided about a series of statements related to their perception of the Fort Lauderdale Police Department.

FLPD has a good public image.



Overall, 57% of Neighbors somewhat or strongly agreed that FLPD has a good public image. Another 24% were undecided about statement. Almost 17% either disagreed or strongly disagreed with the statement.

FLPD is portrayed fairly by the media.

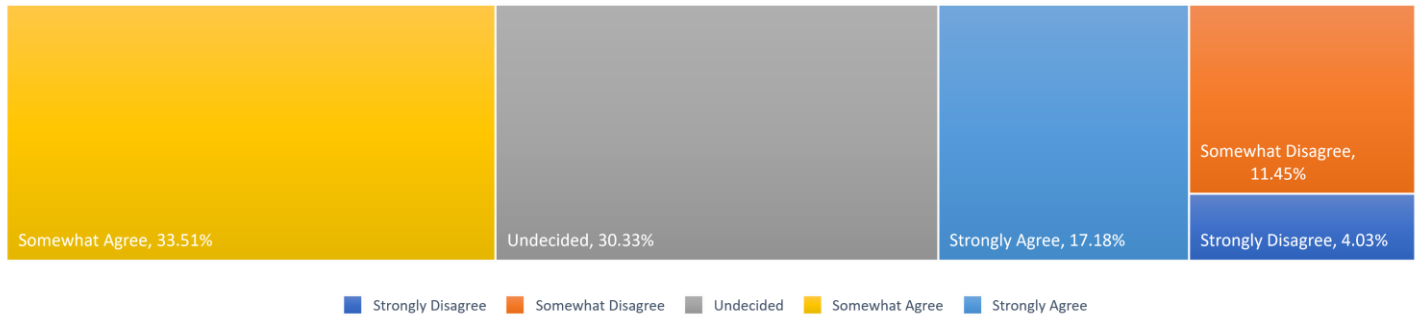


Almost 57% of Neighbors somewhat or strongly agreed that FLPD is portrayed fairly by the media. Almost 26% were undecided and about 14% somewhat or strongly disagreed that the media portrays FLPD fairly.



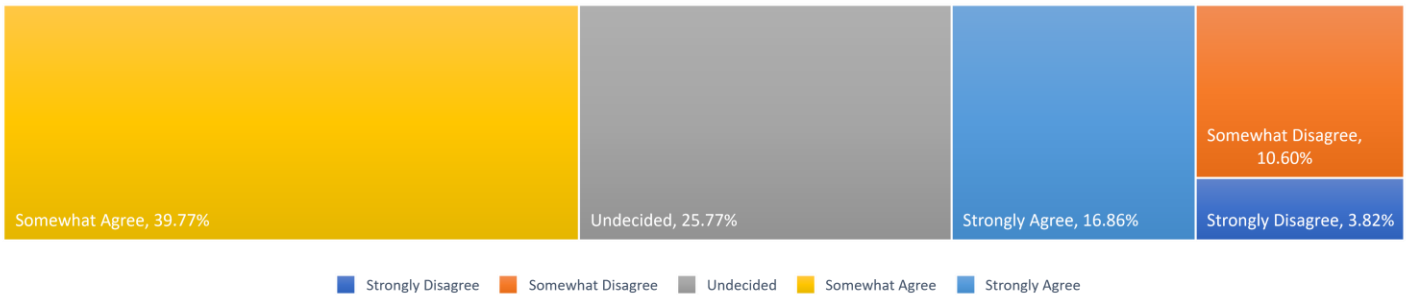
Findings – Section 5 Image of Police cont.

FLPD provides timely and useful information to members of the community (social media, website, HOA meetings, etc.).



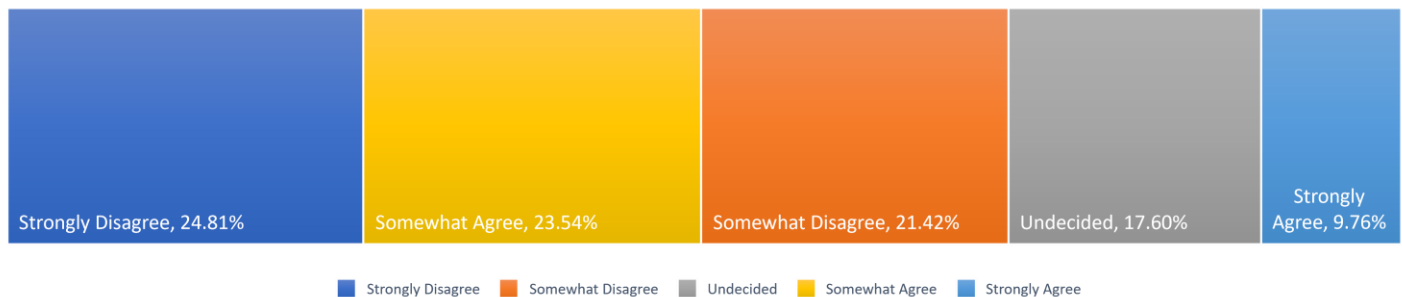
Fifty seven percent (57%) somewhat or strongly agreed that FLPD provides timely and useful information to the community. Thirty percent (30%) were undecided. More than half of those that were undecided do not or rarely attend HOA meetings. About 15% of Neighbors disagreed with the statement.

The community respects FLPD officers.



Fifty seven percent (57%) somewhat or strongly agreed that the community respects FLPD officers. Over 25% were undecided while 14% of Neighbors disagreed with the statement.

Traffic enforcement in Fort Lauderdale meets the needs of the community.

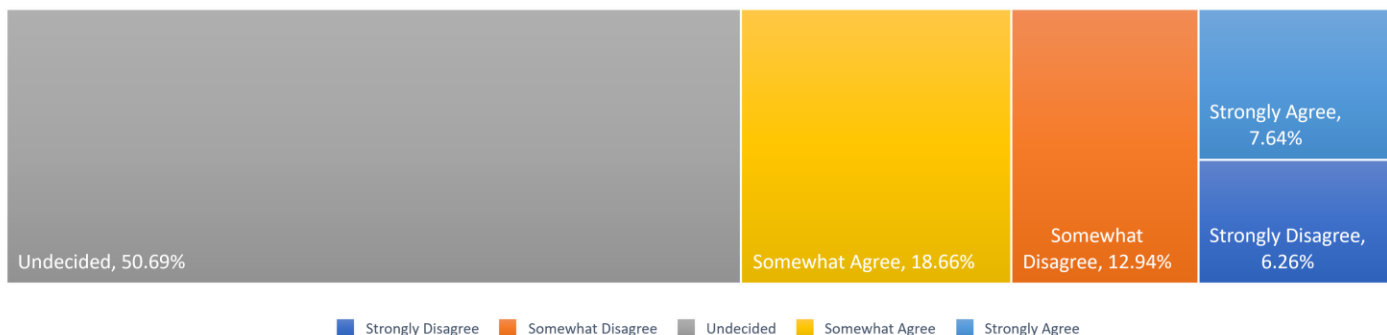


Traffic issues/speeding is one of the top 3 concerns Neighbors identified in this survey. Forty six percent (46%) of Neighbors somewhat or strongly disagreed that traffic enforcement meets the needs of the community, while 33% believed it does meet the needs of the community. The remaining 18% were undecided.



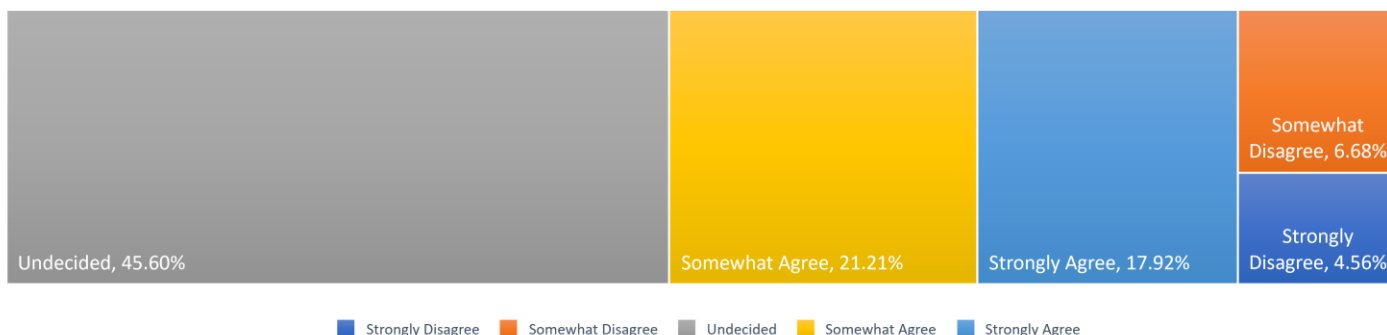
Findings – Section 5 Image of Police cont.

FLPD is providing appropriate community education and outreach programs.



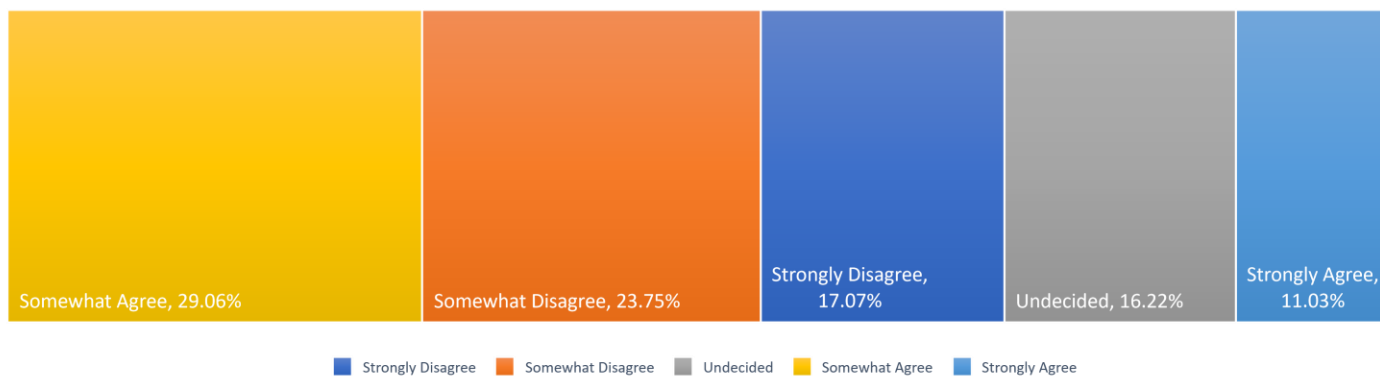
Half of Neighbors were undecided when presented with the statement “FLPD is providing appropriate community education and outreach programs”, while 26% agreed that the Department is providing these services.

There is an appropriate representation of minority officers in FLPD (Black, Hispanic, female, LGBTQ+, etc.).



Almost 46% of Neighbors were undecided if there is an appropriate representation of minority officers in FLPD. Thirty nine percent (39%) agreed or strongly agreed that there is appropriate representation while 11% disagreed. Of those that agreed, 80% identified as White and 73% identified as a minority (Asian, Black, Hispanic, LGBTQ+, etc.) of those that disagreed. Of note, as of January 2021, the Department consisted of 0.4% Asian, 14.6% Black, 19.7% Hispanic and 65% White officers.

The police presence in my neighborhood is appropriate for my needs.

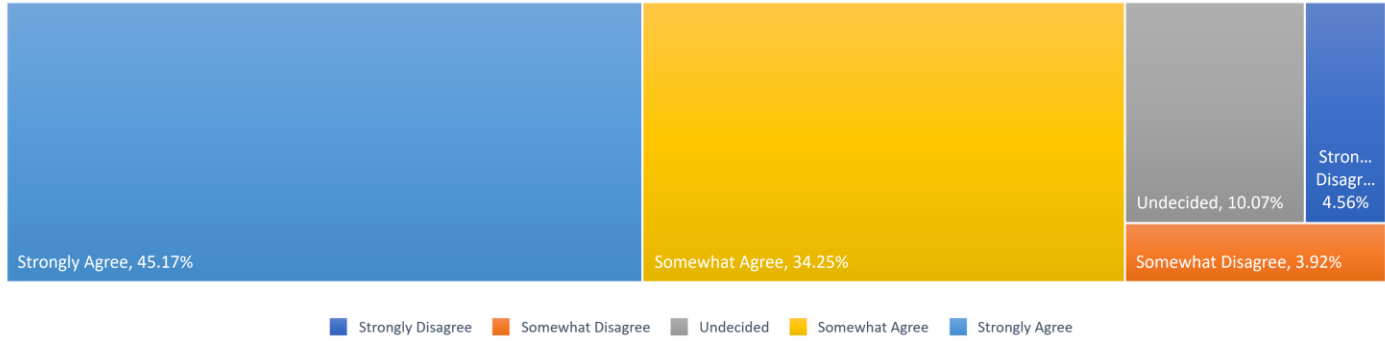


Totals were evenly split (40% and 40%) between Neighbors who agreed and disagreed on police presence being appropriate for their needs. Sixteen percent were undecided, while the remaining did not submit a response.



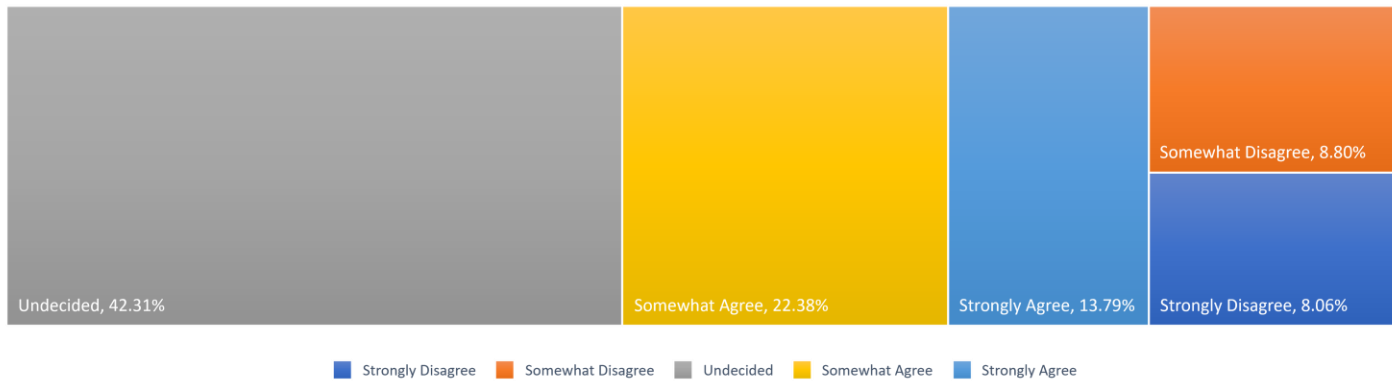
Findings – Section 5 Image of Police cont.

I feel safe in the presence of police.



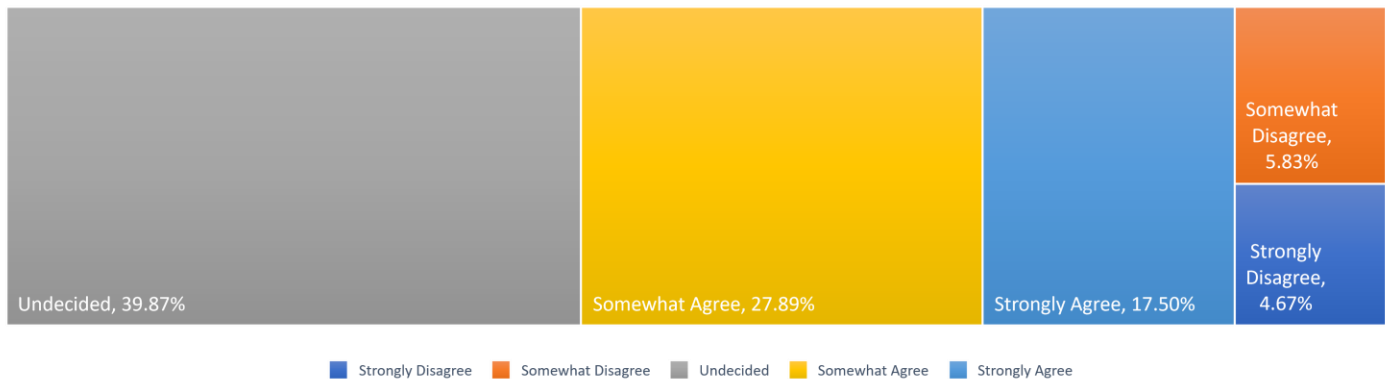
Almost 80% of all Neighbors feel safe in the presence of police. Ten percent are undecided and 8% do not feel safe. Forty eight percent (48%) of Neighbors that do not feel safe in the presence of police identified as female while 40% identified as male. Thirteen percent (13%) did not specify sex/gender.

A formal complaint brought against an FLPD officer will receive a fair, objective, timely response.



Forty two percent of Neighbors were undecided with the statement “a formal complaint brought against an FLPD officer will receive a fair, objective, timely response”, while 36% agreed with the statement. Nineteen percent of Neighbors disagreed with the statement.

FLPD is headed in a positive direction as a law enforcement agency.



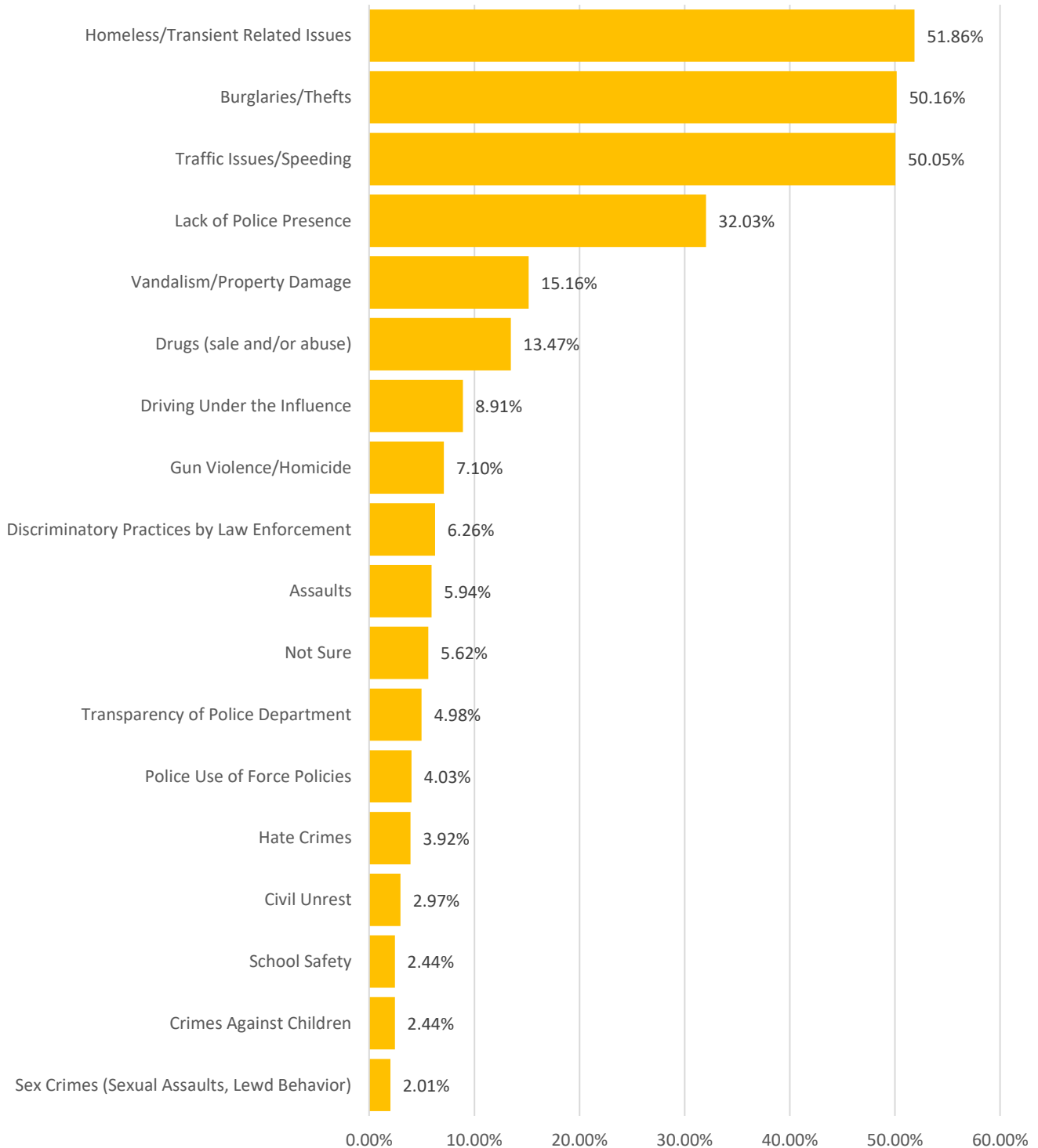
Almost 40% of Neighbors are undecided that the Department is headed in a positive direction, while 45% agree that the Department is headed in a positive direction. Ten percent of Neighbors disagreed with this statement.



Findings – Section 6 Neighbor Priorities

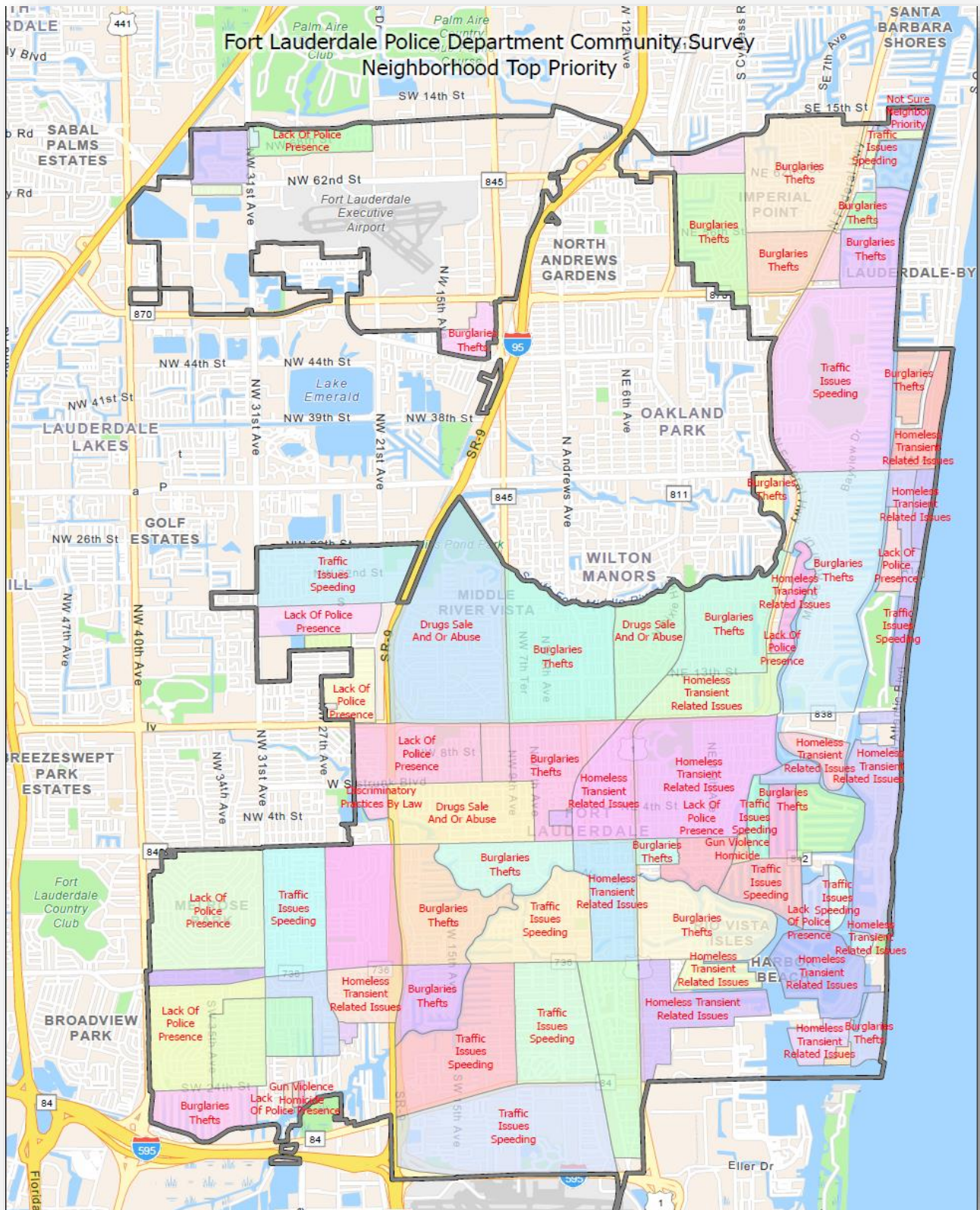
Neighbors were asked to select 3 issues they feel need the greatest attention within their neighborhoods. The top three responses were homeless/transient related issues (51.9%), burglaries/thefts (50.2%) and traffic issues/speeding (50.1%). Lack of police presence was also identified in 32% of responses.

Top Issues For Neighbors



Findings – Section 6 Neighbor Priorities

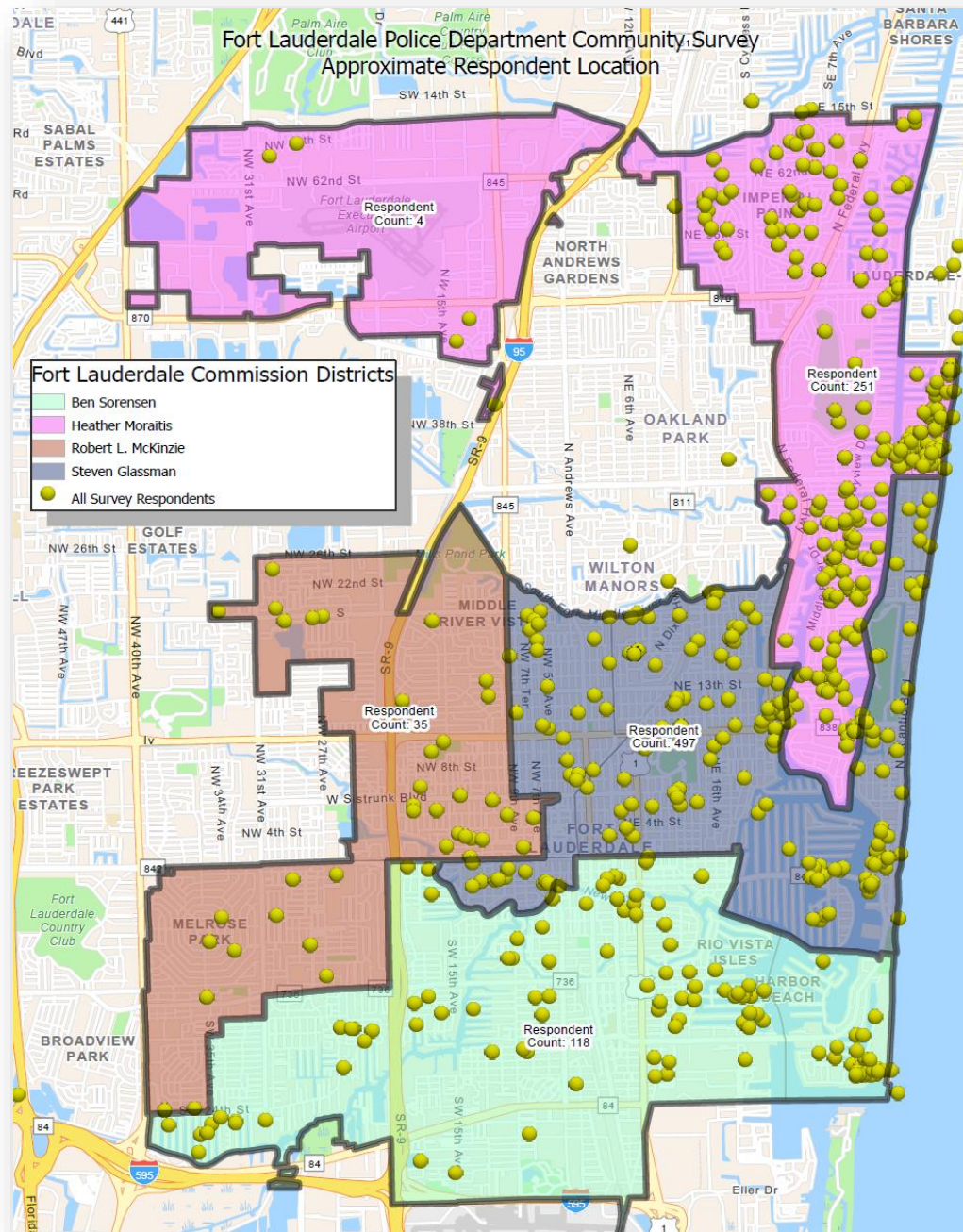
The following map reflects the top priority identified by Neighbors in each of their respective neighborhoods or HOAs. The first priority chosen was used in communities in which a tie occurred. Communities without a priority referenced did not provide a response.





Findings – Section 7 Demographics

Demographics were collected in an effort to better understand the background characteristics of Neighbors and gain context of the data collected. Additionally, knowledge of the distribution of the demographic characteristics of Neighbors helps in determining how closely the sample replicates the population of Fort Lauderdale.



A majority of Neighbors reported living in Commission District 2 (Steven Glassman, Commissioner) making up 53% of all responses. The lowest number of responses were received from Commission District 3 (Robert McKinzie, Commissioner), making up less than 4% of responses. Efforts were made to reach out to all communities to gain participation in the survey. Announcements were sent out on utility bills, social media, City of Fort Lauderdale website, Fort Lauderdale Police website, Commissioner newsletters and HOA meetings.

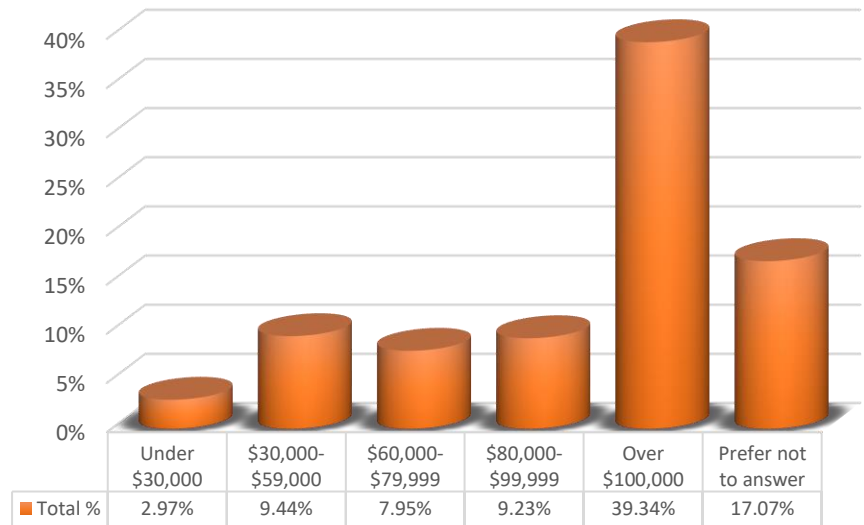


Findings – Section 7 Demographics

Income information helps determine the distribution of income in our community and helps identify areas of need. The data will be used to create and expand programs grounded in community-based police services. A majority of Neighbors that responded to the survey reported their average yearly income being over \$100,000. Seventeen percent (17%) of Neighbors preferred not to answer the question. Less than 10% reported their income between \$30,000-59,000 and less than 3% reported income below \$30,000.

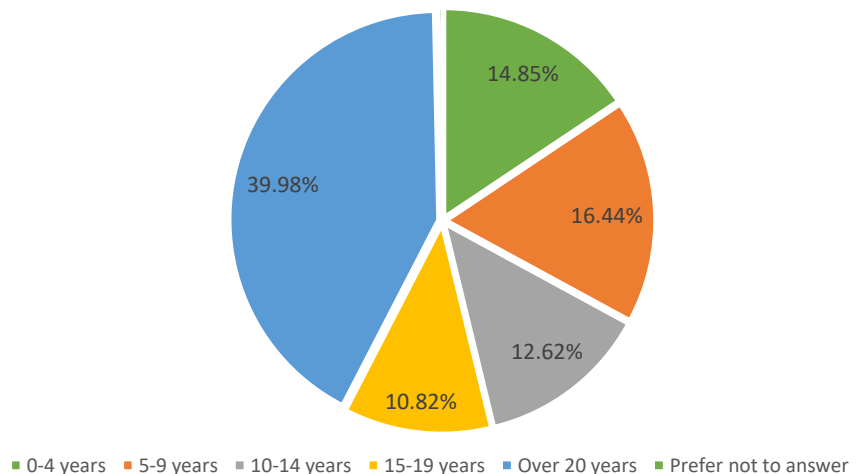
According to U.S. Census data, the median household income in Fort Lauderdale (2015-2019) is \$59,450 and 16.9% of the population live in poverty.

What is your average yearly income (gross)?



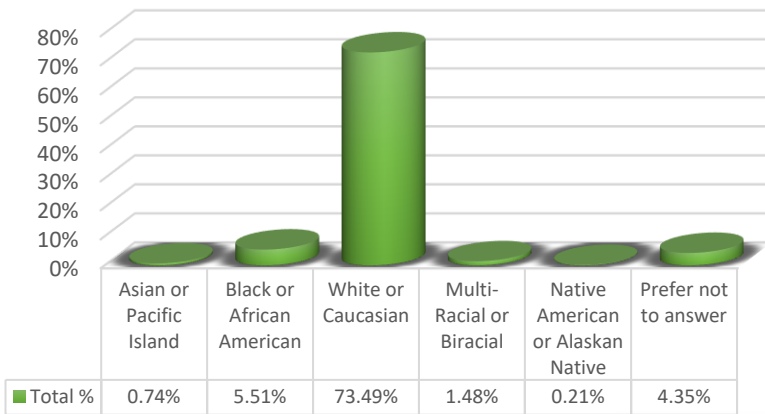
Almost 40% of Neighbors reported living in Fort Lauderdale for over 20 years. Sixteen percent (16%) reported living in the City between 5-9 years, followed by almost 15% residing in the City between 0-4 years. Neighbors living in the City between 5-9 years reported feeling the least unsafe overall.

How long have you lived in Fort Lauderdale?

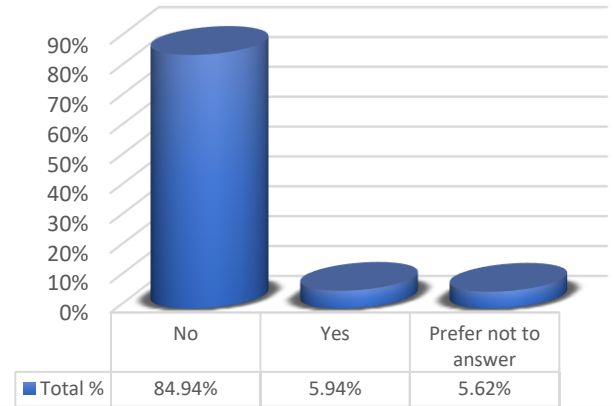


Findings – Section 7 Demographics

I identify as...

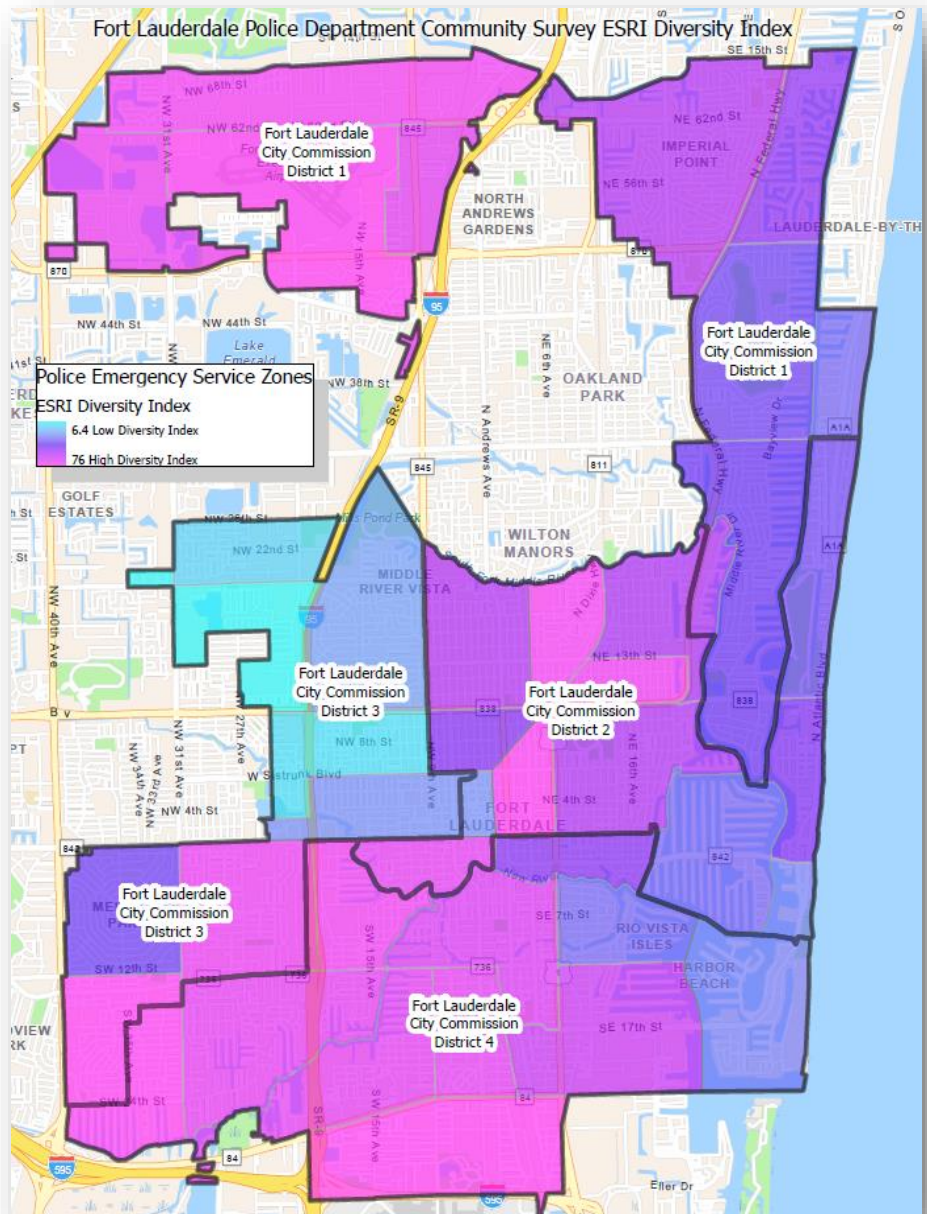


I identify as Hispanic or Latino...



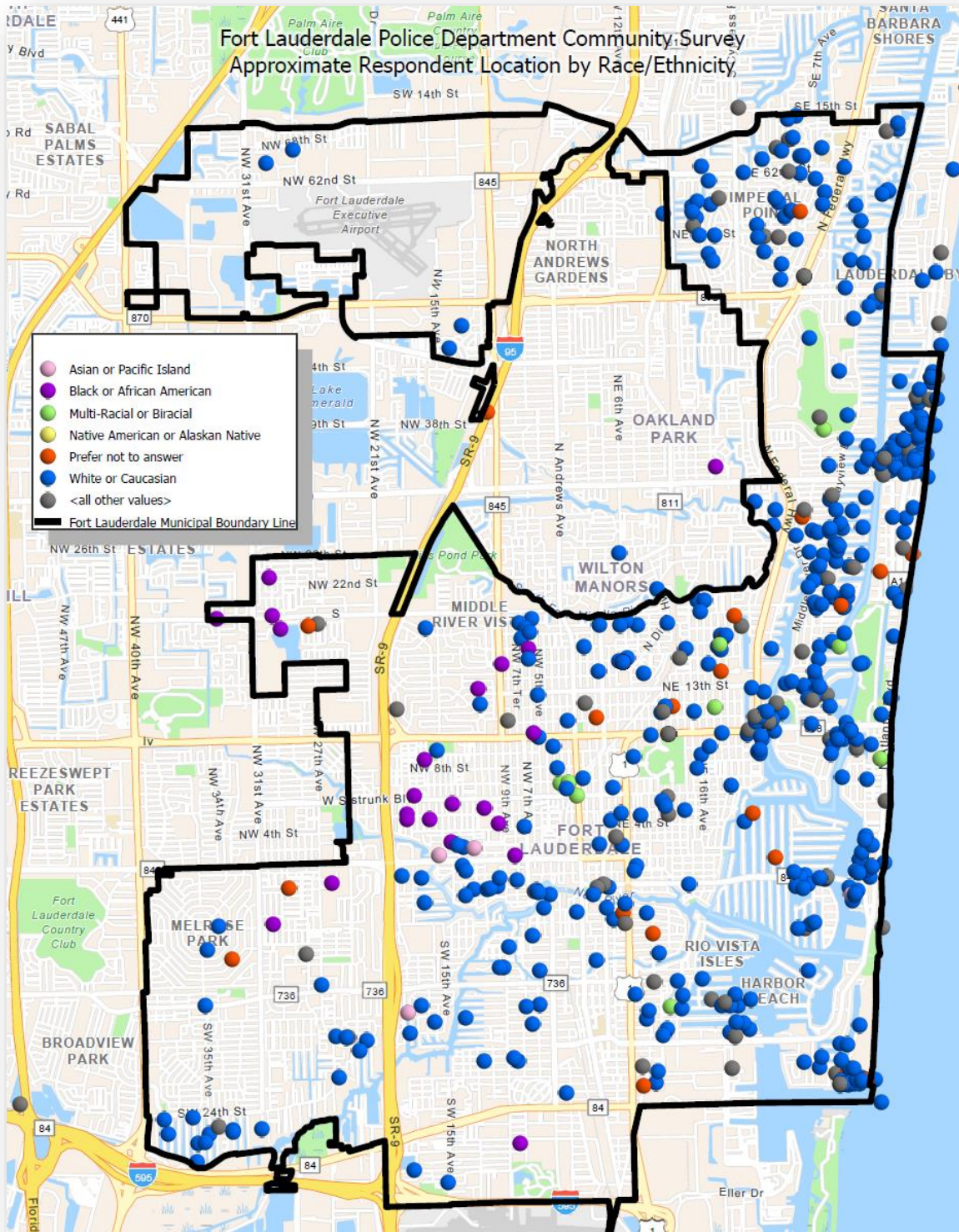
A majority of Neighbors that responded (73%) identified as White or Caucasian while Black or African American Neighbors made up only 5.5% of responses. Biracial or Multi-Racial Neighbors made up less than 2% and all others made up less than 1%. Approximately 4% of Neighbors preferred not to answer. A total of 56 Neighbors identified as Hispanic or Latino. In comparison, U.S. Census data estimates 61.2% of the population of Fort Lauderdale identifies as White, 32.2% identify as Black, and 18.5% identify as Hispanic or Latino. Two percent identify as two or more races and Asian makes up 1.6%.

The ESRI Diversity Index map reflects the diversity in the City. The index captures the racial and ethnic diversity of a geographic area in a single number ranging from 0 (no diversity) to 100 (complete diversity). Commission district 3 rates low on diversity compared to the other 3 commission districts. Commission district 4's diversity index is higher, meaning a higher probability that any random two neighbors in this district will likely belong to different ethnic groups.



Findings – Section 7 Demographics

The map below illustrates the approximate location of the Neighbor surveyed by the race/ethnicity they identified. A majority of Black Neighbors clustered around the central area of Fort Lauderdale while a majority of White Neighbors clustered near the coast. The grey dots reflect Neighbors that left the question blank (did not choose “prefer not to answer”).



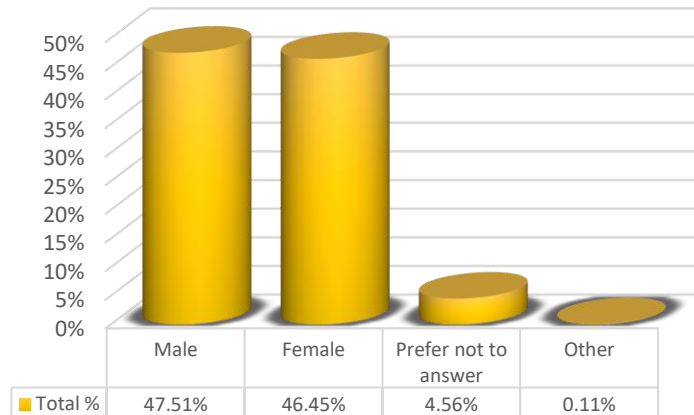
Findings – Section 7 Demographics

The Neighbors sex/gender that responded to the survey were divided fairly evenly with less than 5% opting to not answer the question. U.S. census data reports that 47.8% of Fort Lauderdale residents are female.

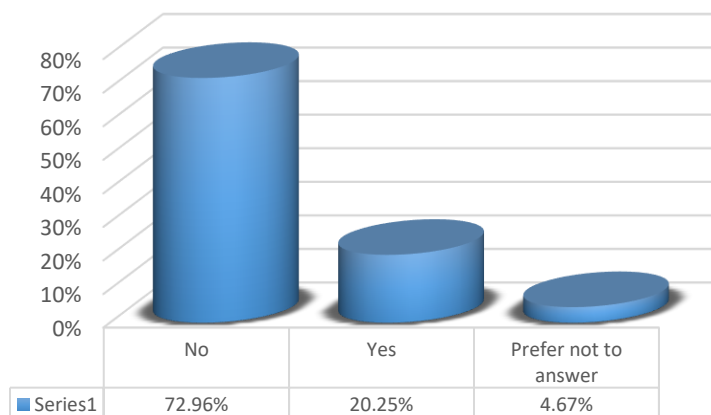
Twenty percent (20%) of Neighbors identified as members of the LBTQ+ community, while almost 5% preferred not to answer. Fort Lauderdale is believed to have one of the country’s highest concentrations of same-sex couples. Additionally, Fort Lauderdale scored 100 (highest score) in the 2020 Municipal Equality Index Scorecard according to the Human Rights Campaign Organization.

Over 36% of Neighbors reported having a Bachelor’s degree, almost 22% reported having a Master’s degree and almost 14% reported having some college education. Less than 3% reported having a up to a high school diploma or GED. Census data states 37% of Fort Lauderdale residents (over 25 years of age) have a Bachelor’s Degree or Higher and almost 88% (over 25 years of age) have a high school diploma or higher.

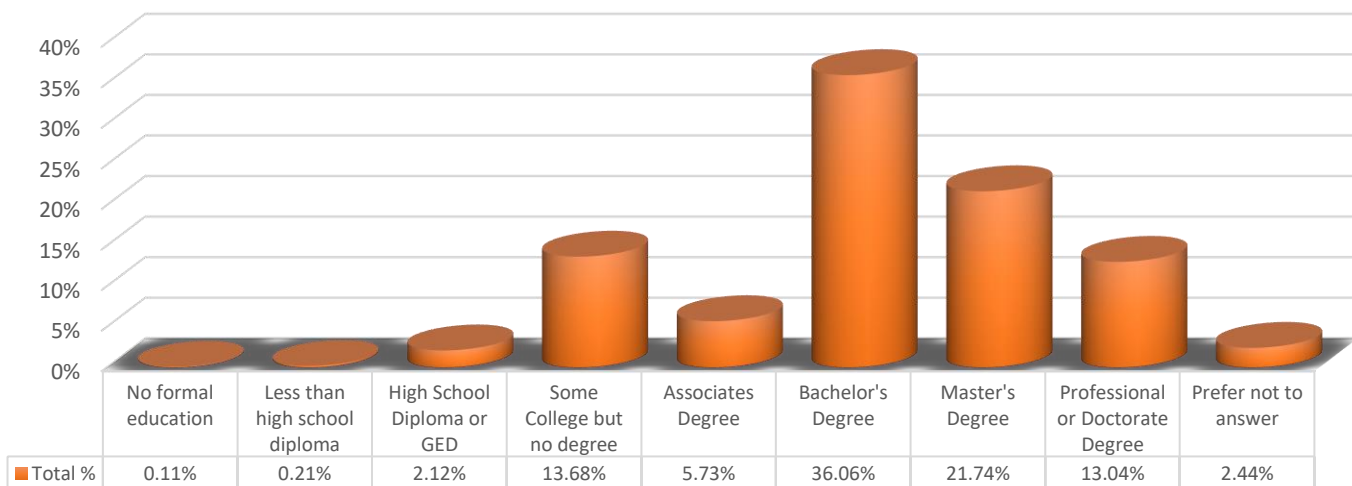
The person that completed the survey is...



Do you identify as a member of the LGBTQ+ Community?



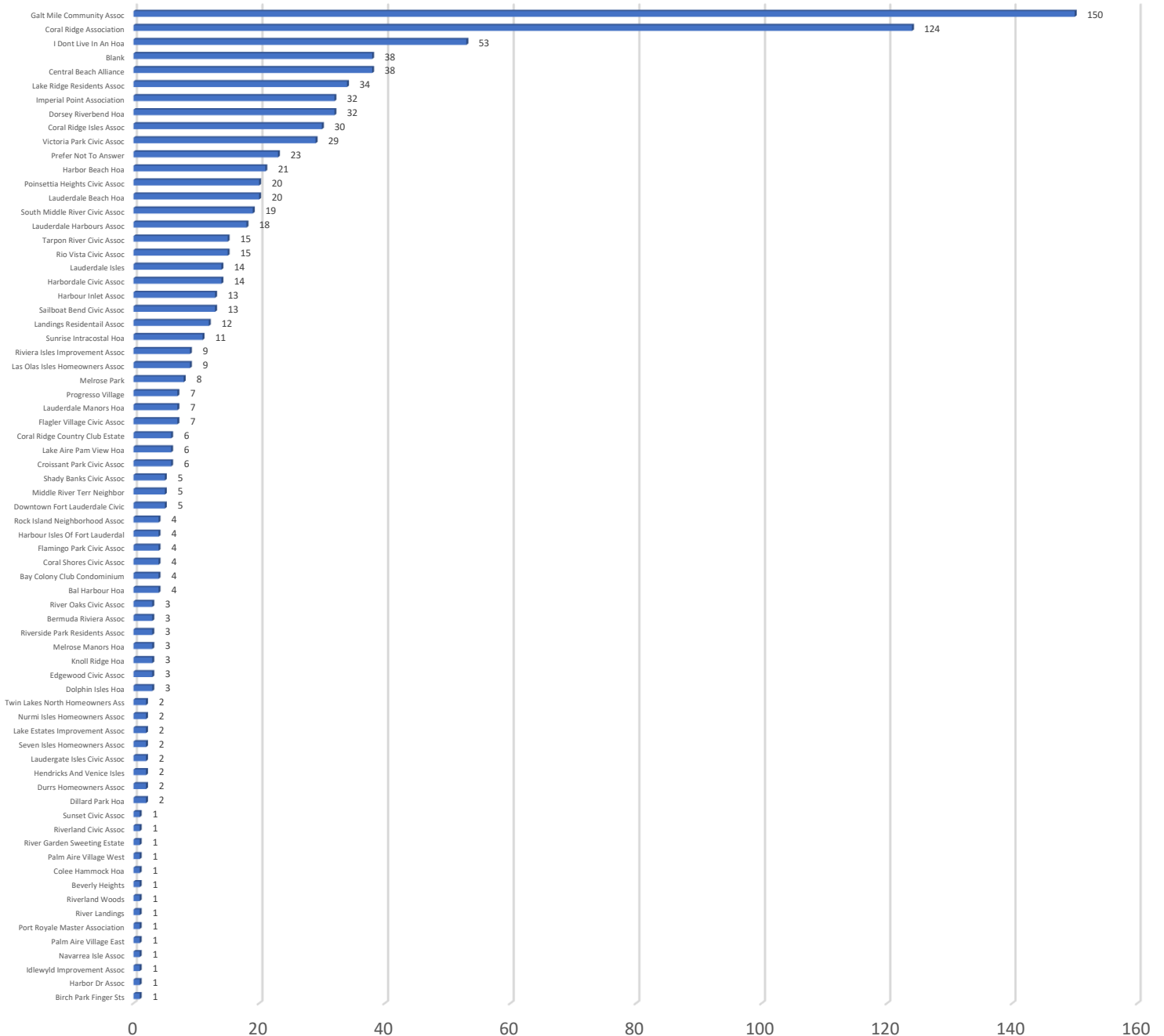
Formal Education Level



Findings – Section 7 Demographics

The City of Fort Lauderdale has approximately 87 neighborhood associations or HOAs. Neighbors from 68 HOAs responded to the survey as well as those that don't live in an HOA or neighborhood association, left the question blank, or chose not to respond. Galt Mile Community Association submitted the most responses, making up 16% of responses, followed by Coral Ridge Association, which made up 13% of responses. Almost 6% of Neighbors responded that they do not live in an HOA or neighborhood association.

HOA/Community Association Response Totals



Conclusion

Fort Lauderdale Police Department's survey relied on self-reported information and the community's ability and willingness to participate. Certain populations and neighborhoods were underrepresented or not represented at all. Demographics in Commission District 3 were severely underrepresented as well as minority populations, while demographics in Commission Districts 1 and 2, White Neighbors, Neighbors with a reported income of over \$100,000 were overrepresented. The sample size of the minority population limits the results of Neighbor's feelings and perceptions of the Department. Minority populations may feel hesitant to voice their feelings and perceptions of a law enforcement agency due to the historical relationship between minority populations and law enforcement.

Seasonality may also impact the results of the survey. Fort Lauderdale is known to have an influx of "snowbirds", persons who migrate from the colder northern parts of the country and Canada to our warmer southern areas, during the winter months. The survey was conducted during winter and spring months which may reflect the feelings of residents that only reside in our City for part of the year.

The Department will conduct this survey once a year to gauge the community's perceptions on the direction of the agency, identify areas of improvement as well as areas in which the agency is doing well. Future efforts will include a more robust marketing strategy to obtain a greater sample size of the minority populations and all neighborhoods in the City. Any questions, comments or concerns regarding the survey can be emailed to PDSurvey@fortlauderdale.gov.



Appendix – Survey Sample



Fort Lauderdale Police Department Community Survey

Thank you for taking the time to complete this community survey about crime and policing in the City of Fort Lauderdale. This survey has been designed to provide us with a current understanding of the perceptions of our community neighbors. The results are used to direct the department and enhance policing services as we strive to provide the most responsive, compassionate, and responsible police services possible. **Your answers are completely confidential and anonymous.**

This survey should take an estimated **5 minutes** to complete. It is completely voluntary and you do not need to answer every question. If you don't know or aren't sure, you may skip the question. Again, we would like to thank you for your input. It will be invaluable in our endeavor to provide the best policing services.

Instructions: Please indicate your response by marking the appropriate box based on your feelings, opinions, and experiences with Fort Lauderdale Police Department. For the purpose of this survey, the Department will be referred to as FLPD.

Section 1 – General Safety

Please tell us how safe you feel in the City of Fort Lauderdale overall.

1. How safe do you consider yourself in the City of Fort Lauderdale?
 Very Unsafe Somewhat Unsafe Neutral Somewhat Safe Very Safe
2. How safe do you feel in your neighborhood during daytime hours?
 Very Unsafe Somewhat Unsafe Neutral Somewhat Safe Very Safe
3. How safe do you feel in your neighborhood during nighttime hours?
 Very Unsafe Somewhat Unsafe Neutral Somewhat Safe Very Safe

Section 2 – Community-Based Policing

Community-Based Policing allows the community and the police to work together to address causes of crime, safety issues, and improve the quality of life for everyone in the community. Based on this definition, do you think:

1. FLPD practices community policing.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
2. FLPD develops relationships with members of the community.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
3. FLPD makes it easy for members of the community to provide input.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
4. I personally participate in neighborhood (HOA) meetings.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know



Appendix – Survey Sample cont.

Fort Lauderdale Police Department Community Survey

Section 3 – Perceptions of Fort Lauderdale Police

Please share with us your perception of Fort Lauderdale Police Officers.

1. FLPD officers treat people fairly.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
2. FLPD officers treat people with respect.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
3. I trust FLPD officers.
 Strongly Disagree Disagree Neutral Agree Strongly agree Don't Know
4. Would you hesitate to call the FLPD for assistance?
 Yes No
If you selected yes, in a few words, can you let us know why? _____

Section 4 – Satisfaction of Contact with Fort Lauderdale Police

1. Have you had contact with an FLPD officer in the last 12 months? Yes No
 1. If Yes – proceed to question 2 in this section
 2. If No - proceed to Section 5
2. To what extent did the officer(s) explain their actions or procedures?
 Not at all To a small extent To some extent To a moderate extent To a large extent
3. To what extent did the officer(s) respond to your needs?
 Not at all To a small extent To some extent To a moderate extent To a large extent
4. To what extent did the FLPD officer(s) display professionalism?
 Not at all To a small extent To some extent To a moderate extent To a large extent
5. What was the reason for your contact? Arrested Civil complaint Complaint about officer General question
 Medical emergency Provide information Recognition of officer Traffic citation Victim of a crime
 Witnessed a crime Other _____
6. If you called 911 Emergency, how quickly did an FLPD officer respond?
 Much longer than expected Longer than expected About what I expected Quicker than expected Didn't show up
 I did not call 911 Emergency
7. What was your method of contact? 911 Emergency Non-emergency line In-person contact

Section 5 – Image of Fort Lauderdale Police

In this section, choose the appropriate answer for your opinion on the statements.

1. FLPD has a good public image.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
2. FLPD is portrayed fairly by the media.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree



Appendix – Survey Sample cont.

Fort Lauderdale Police Department Community Survey

Section 5 continued

3. FLPD provides timely and useful information to members of the community through social media, website, HOA meetings, etc.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
4. FLPD officers are respected by the community.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
5. Traffic enforcement in Fort Lauderdale meets the needs of the community.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
6. FLPD is providing appropriate community education and outreach programs.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
7. There is an appropriate representation of minority officers in FLPD (Black, Hispanic, female, LGBT+, etc.)
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
8. The police presence in my neighborhood is appropriate for my needs.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
9. I feel safe in the presence of police.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
10. A formal complaint brought against an FLPD officer will receive a fair, objective, timely response.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree
11. FLPD is headed in a positive direction as a law enforcement agency.
 Strongly disagree Somewhat disagree Undecided Somewhat agree Strongly Agree

Section 6 – Neighborhood Priorities

Please select three (3) issues you think need the greatest attention within your neighborhood.

- | | | |
|----------------------------------------------------------------------|--------------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> Assaults | <input type="checkbox"/> Drugs (sale and/or abuse) | <input type="checkbox"/> School Safety |
| <input type="checkbox"/> Burglaries/Thefts | <input type="checkbox"/> Gun Violence/Homicide | <input type="checkbox"/> Sex Crimes (sexual assaults/lewd behavior) |
| <input type="checkbox"/> Crimes Against Children | <input type="checkbox"/> Hate Crimes | <input type="checkbox"/> Traffic Issues/Speeding |
| <input type="checkbox"/> Civil Unrest | <input type="checkbox"/> Homeless/Transient related problems | <input type="checkbox"/> Transparency of Police Department |
| <input type="checkbox"/> Discriminatory Practices by Law Enforcement | <input type="checkbox"/> Lack of Police Presence | <input type="checkbox"/> Vandalism/Property Damage |
| <input type="checkbox"/> Driving Under the Influence | <input type="checkbox"/> Police Use of Force Policies | <input type="checkbox"/> Not sure |



Appendix – Survey Sample cont.

Fort Lauderdale Police Department Community Survey

Section 7 – Residential Information

This information will only be used in making sure we are getting a representative sample of the community we serve.

1. How long have you lived in Fort Lauderdale?
 0-4 years 5-9 years 10-14 years 15- 19 years Over 20 years
2. Age? ____ Prefer not to answer
3. What is the average yearly income before taxes for your household?
 Under \$30,000 \$30,001 – \$59,999 \$60,000 - \$79,999 \$80,000 - \$99,999 Over \$100,000 Prefer not to answer
4. I identify as
 Asian or Pacific Islander Black or African American Native American or Alaskan Native
 White or Caucasian Multi-Racial or Biracial Prefer not to answer
5. Do you identify as Hispanic or Latino? Yes No Prefer not to answer
6. The person completing this survey is Female Male Prefer not to answer
7. What is your highest level of education completed?
 No formal education
 Less than high school diploma
 High School Diploma or GED
 Some College but no degree
 Associate's Degree
 Bachelor's Degree
 Master's Degree
 Professional or Doctorate Degree
 Prefer not to answer
8. Do you identify as a member of the LGBTQ+ community? Yes No Prefer not to answer
9. What is the name of the HOA or neighborhood you reside in? _____
10. What is the nearest intersection to the location of your residence? _____





Fort Lauderdale Police Department
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Fort Lauderdale, FL 33312
www.flpd.org

